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Sent via Electronic and Certified Mail

September 14, 2026

RAAB, LLC, d/b/a Canna Direct
[redacted]

Re: Medical Marijuana Treatment Center Licensure

Dear RAAB, LLC d/b/a Canna Direct:

In April 2023, the Department of Health (Department) received your application for medical marijuana treatment center (MMTC) licensure in the April 2023 batching cycle. The Department sent a notice of intent to approve your application for licensure as an MMTC in November 2024.

On September 11, 2026, the Department entered a Final Order approving your application and licensing you as an MMTC. This letter serves to assign the following MMTC license number to you: MMTC 2026-0043, with an effective date of September 11, 2026.

Your license is effective for a 2-year period measured from September 11, 2026, the date of your initial licensure.

As an MMTC, you must maintain compliance with all applicable requirements of section 381.986, Florida Statutes, and Department rules and regulations. Any changes from your initial application, including changes to the organizational structure and capitalization table, must be submitted through a variance request in compliance with Rule 64-4.023, F.A.C. Certain requirements for newly licensed MMTCs are outlined below.

In addition, the Department's records currently reflect the above-identified contact information for your company. Given the lapse of time since submission of your MMTC application, please complete the attached MMTC Contact Update Form and submit to OMMULicenseOperation@FLHealth.gov within 5 business days of the date of this letter.

Financial Assurance:

Pursuant to Rule 64-4.217, F.A.C., MMTCs must post a bond or provide an irrevocable letter of credit, payable to the Department, in the amount of $5 million. This financial assurance must be delivered to the Department within ten (10) business days after final approval for licensure as an MMTC. Accordingly, your financial assurance must be received by the Department by 5:00 p.m. EST on September 25, 2026.

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Medical Director:

Section 381.986(8)(b)9., Florida Statutes, requires that each MMTC employ "a medical director to supervise the activities of the MMTC." The medical director for an MMTC must take the "Florida Medical Marijuana Course for MMTC Medical Directors" before being employed as a medical director, and the certification must be renewed every two years. Please ensure that your medical director has an active certification.

Any changes to an MMTC's medical director must be approved through a variance request, as required by section 381.986(8)(e), Florida Statutes.

Authorization Procedures:

Rule 64-4.216, F.A.C., requires an MMTC to submit a request for cultivation authorization within 180 calendar days of licensure, processing authorization within 270 calendar days from licensure, and dispensing authorization within 365 days calendar days from licensure. For purposes of calculating these deadlines, your date of licensure is September 11, 2026, as noted above.

See Rule 64-4.216, F.A.C., for details on how to secure authorization for cultivation, processing, and dispensing.

You may **not** cultivate, process, or dispense marijuana until you provide the required documentation and receive the authorization from the Department, as required by Rule 64-4.216, F.A.C.

Portal Access:

MMTCs are encouraged to use the Department's licensing portal ("Portal") to submit and track variance requests and background screening requests.

Each MMTC may designate one user to be given access to the Portal by submitting the attached "MMTC Portal Access Request" form to OMMULicenseOperation@FLHealth.gov. The designated user must be an associated owner, manager, or employee of the MMTC who has successfully passed a background screening, as provided in section 381.986, Florida Statutes.

Seed-to-Sale:

Rule 64-4.221, F.A.C. requires that all MMTCs "use an Internal Seed-to-Sale (STS) Tracking System that fully integrates with the Department STS Tracking System." Prior to full integration, MMTCs must: (i) complete the three Department-approved training sessions (provided by the Department's STS System vendor, BioTrack); (ii) submit a written integration plan to the Department; (iii) receive Department approval of the integration plan; (iv) and complete BioTrack's validation process. These steps must occur **before** an MMTC may obtain cultivation authorization from the Department.

For technical questions and guidance, contact BioTrack at flhelp@btgov.com. For any other questions regarding STS, please email OMMU_SeedToSale@flhealth.gov.

Medical Marijuana Use Registry (MMUR):

MMTCs are required to access the MMUR to, among other things, verify patient and caregiver status and record dispensations. *See* 381.986(8)(e)16., Fla. Stat.

To obtain access to the MMUR, an MMTC must designate an "Executive MMTC Manager" user for its organization who will be responsible for creating and managing additional MMTC user accounts. This

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designated individual must complete the "Request for Access" form and submit the form via email to MedicalMarijuanaUse@FLHealth.gov. *See* R. 64-4.009, F.A.C.

For information on the types of MMTC users and related MMUR processes, please review the instructional guides under the *Medical Marijuana Treatment Centers* section of the OMMU website: KnowTheFactsMMJ.com.

The Department values your important role in ensuring the safety of Florida's qualified patients. If there are any questions, please contact the Department at OMMULicenseOperation@FLHealth.gov.

Sincerely,

Bobbie Smith

Bobbie Smith
Director
Office of Medical Marijuana Use

cc: [redacted]