

FLORIDA DEPARTMENT OF HEALTH

Office of Medical Marijuana Use

Florida's Official Source for Responsible Use

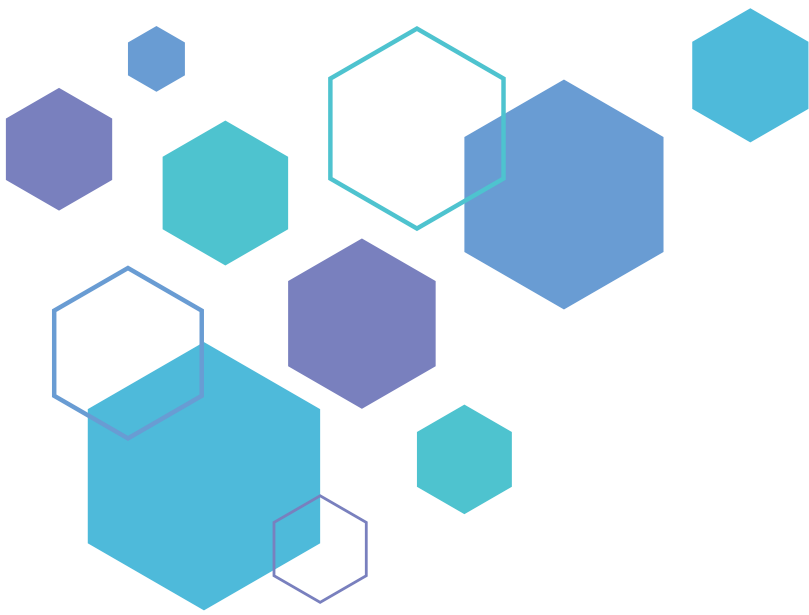
2021

Annual Update on the Statewide Cannabis and Medical Marijuana Education and Illicit Use Prevention Campaign



OMMU
Office of MEDICAL
MARIJUANA Use

Florida
HEALTH



January 31, 2021

**Scott A. Rivkees, MD
State Surgeon General**

Ron DeSantis, Governor

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INTRODUCTION

Legislative Direction

During Special Legislative Session held in June 2017, Senate Bill 8A was passed and subsequently signed by Governor Rick Scott on June 23, 2017. Senate Bill 8A amended section 381.989, Florida Statutes (F.S.), and includes provisions directing the Florida Department of Health (Department) to develop a statewide public education campaign to inform and educate Floridians on newly established medical marijuana laws and the importance of responsible use.

Section 381.989(2), F.S.

(2) STATEWIDE CANNABIS AND MARIJUANA EDUCATION AND ILLICIT USE PREVENTION CAMPAIGN.

(a) The department shall implement a statewide cannabis and marijuana education and illicit use prevention campaign to publicize accurate information regarding:

1. The legal requirements for licit use and possession of marijuana in this state.
2. Safe use of marijuana, including preventing access by persons other than qualified patients as defined in s. 381.986, particularly children.
3. The short-term and long-term health effects of cannabis and marijuana use, particularly on minors and young adults.
4. Other cannabis-related and marijuana-related education determined by the department to be necessary to the public health and safety.

There are specific objectives established in statute including publicizing accurate information regarding the legal requirements for licit use and possession; the safe use of medical marijuana and preventing access by those other than the qualified patient, particularly children; and the short-term and long-term effects of medical marijuana use, particularly on minors and young adults.

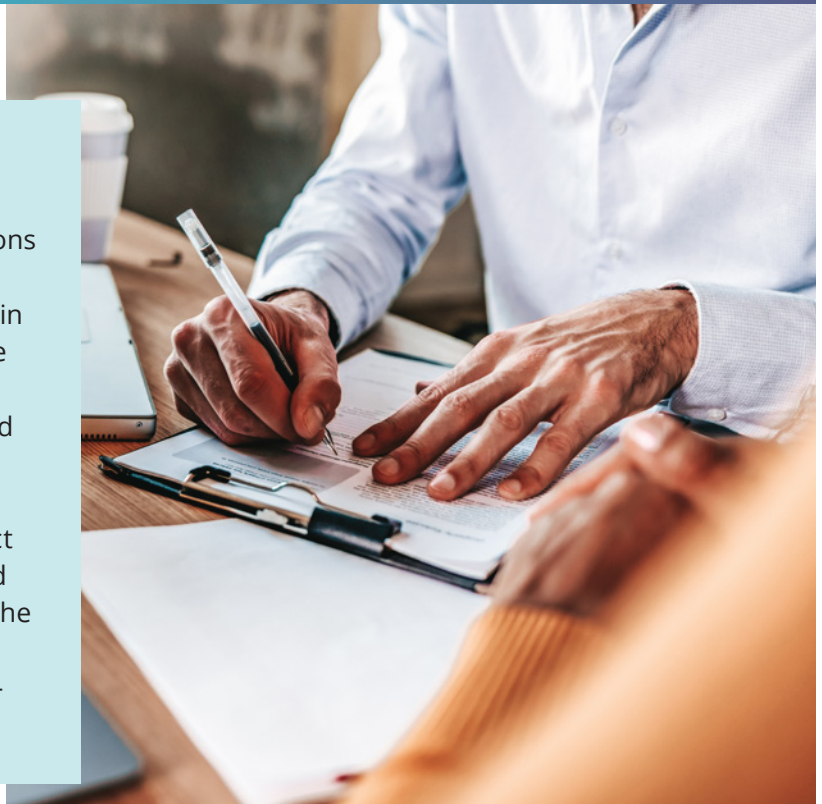
Section 381.989(2)(e), F.S., also directs the Department to contract with an independent entity to conduct annual evaluations of the campaign. Per statute, during year one of the program, the evaluator shall conduct surveys to establish baseline data on youth and adult cannabis use, the attitudes of youth and the general public toward cannabis and marijuana, and any other data deemed necessary for long-term analysis.



Florida Survey Research Center

Section 381.989(2)(e), F.S.

(e) The department shall contract with an independent entity to conduct annual evaluations of the campaign. The evaluations shall assess the reach and impact of the campaign, success in educating the citizens of the state regarding the legal parameters for marijuana use, success in preventing illicit access by adults and youth, and success in preventing negative health impacts from the legalization of marijuana. The first year of the program, the evaluator shall conduct surveys to establish baseline data on youth and adult cannabis use, the attitudes of youth and the general public toward cannabis and marijuana, and any other data deemed necessary for long-term analysis.

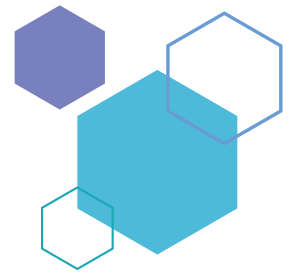


As directed by the legislature in section 381.989(2)(e), F.S., the Department has contracted with an independent entity to conduct surveys to establish baseline data. In July 2017, the Department established an interagency agreement with the Florida Survey Research Center (FSRC), housed within the University of Florida, to conduct this research.

Per the agreement, FSRC developed a survey instrument to be sent to a randomized sample in each of the five regions established in section 381.986(8)(a)5.b., F.S.

- I The Northwest Region consists of Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, and Washington Counties.
- II The Northeast Region consists of Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Marion, Nassau, Putnam, St. Johns, Suwannee, and Union Counties.
- III The Central Region consists of Brevard, Citrus, Hardee, Hernando, Indian River, Lake, Orange, Osceola, Pasco, Pinellas, Polk, Seminole, St. Lucie, Sumter, and Volusia Counties.
- IV The Southwest Region consists of Charlotte, Collier, DeSoto, Glades, Hendry, Highlands, Hillsborough, Lee, Manatee, Okeechobee, and Sarasota Counties.
- V The Southeast Region consists of Broward, Miami-Dade, Martin, Monroe, and Palm Beach Counties.

FSRC developed the survey with input from the Department as well as utilizing national surveys as a framework. The survey instrument was approved by the Institutional Review Board (IRB) at the University of Florida. FSRC worked to obtain 400 completed responses from each of the five regions for a total of 2,000 survey completions statewide.



- A total of **20,000** survey packets were mailed to potential respondents between December 22, 2017 and March 13, 2018.
- A total of **1,528** surveys were completed between December 22, 2017 and April 6, 2018.
- Based on the number of households in Florida (7,393,262) and the population of the state age 18 and older (16,514,723), a sample of 1,529 completions will provide a margin of error of +/- 2.5% at a 95% confidence level.

FSRC compiled all data and found trends to establish a baseline of data and knowledge about youth and adult cannabis use, the attitudes of youth and the general public toward cannabis and marijuana, and any other data deemed necessary for long-term analysis.

Some of the findings included:

- More than four in five (89.4%) respondents said they think adults should be allowed to legally use marijuana for medical purposes if their doctor orders it, while fewer than one in ten (8.3%) said they think marijuana should be illegal even for medical purposes.
- About two in five (42.4%) respondents correctly said that “Low-THC cannabis, ordered by a licensed doctor for approved medical conditions” is legal in the state of Florida. More than half (55.1%) of the respondents correctly noted that “Medical marijuana, ordered by a licensed doctor for approved medical conditions” is legal in the state of Florida. Of the 1,521 respondents who answered this question, about one in four (27.4%, n=417) correctly chose both of these responses.
- More than one-half (53.7%) of the respondents said that marijuana does have short- and long-term health impacts, while more than one-quarter (28.8%) said it does not. Nearly one in five (17.5%) respondents said they were unsure or preferred not to answer the question.
- More than two in three (69.8%) respondents said that marijuana poses unique risks to children or teens, while one in seven (14.4%) said it does not. Nearly one in six (15.7%) respondents said they were unsure or preferred not to answer the question.
- Nearly three in five (57.0%) respondents said that marijuana poses unique risks to women who are pregnant or nursing, while about one in ten (11.0%) said it does not. Notably, about one in three (32.0%) respondents said they were unsure or preferred not to answer the question.
- One in ten (9.2%) respondents said that children accidentally ingesting marijuana is not a problem, and nearly one in three (32.7%) said this is rarely a problem. Three in ten (29.4%) respondents thought children accidentally ingesting marijuana is occasionally

a problem, while one in ten (9.8%) said it was frequently a problem. About one in five (18.9%) respondents said they were unsure or preferred not to answer the question.

- Overall, nearly two in three (64.3%) respondents said they are somewhat knowledgeable about laws related to marijuana use in the state of Florida, while fewer than one in ten (8.3%) said they are very knowledgeable. About one in four (24.4%) respondents said they are not at all knowledgeable about these laws.

A copy of the survey instrument and findings are included in Appendix K.

89%

Percentage of Floridians surveyed who think adults should be legally allowed to use medical marijuana.

53%

Percentage of Floridians surveyed who think marijuana has short and long-term health impacts.



EDUCATION EFFORTS



Section 381.989(2)(a)4., F.S.

4. Other cannabis-related and marijuana-related education determined by the department to be necessary to the public health and safety.

The Florida Department of Health, Office of Medical Marijuana Use (OMMU), continues to focus on the health and safety of Florida's families and is dedicated to ensuring patients have safe access to low-THC cannabis and medical marijuana.

As Florida's Official Source for Responsible Use, OMMU provides the most current and accurate information on medical marijuana in Florida to patients, caregivers, physicians, Medical Marijuana Treatment Centers (MMTC), lawmakers, and the general public.

Below are some of the key activities used to keep OMMU's stakeholders up to date on the latest happenings in Florida.

- In January 2020, OMMU developed toolkits that were mailed out to physicians, MMTCs, and other organizations to help position OMMU as Florida's Official Source for Responsible Use.
- In February 2020, staff from OMMU attended the Florida Medical Cannabis Conference (FMCC) in Orlando. Staff provided educational materials, promo items, and answered questions/provided information to conference participants.
- From April through July 2020, OMMU donated numerous boxes of branded promotional hand sanitizers to the state's EOC during the COVID-19 response for distribution throughout the state.
- In August 2020, a COVID-19 website page was developed on OMMU's site to provide COVID-19 information and updates for patients and caregivers, physicians, and MMTCs.
- In October, staff developed a new Frequently Asked Questions (FAQ) page on reciprocity for the OMMU website.
- In November 2020, OMMU began development of an educational one-pager on medical marijuana effects on pregnant and breastfeeding women.
- In December 2020, OMMU developed 12 additional instructional guides to help caregivers, patients, and physicians better navigate Florida's medical marijuana program.

OMMU WEBSITE

The Department's website [KnowTheFactsMMJ.com](https://www.flhhs.gov/factsheets/knownthefactsmmj) fulfills a goal to have a stand-alone website that serves as a central repository for medical marijuana information in Florida. This comprehensive site was designed with the objectives of establishing the Department as the authority on responsible use and making information available in one location for all interested stakeholders. KnowTheFactsMMJ.com officially launched in March 2019 and has been continuously updated to meet the needs of key stakeholders.

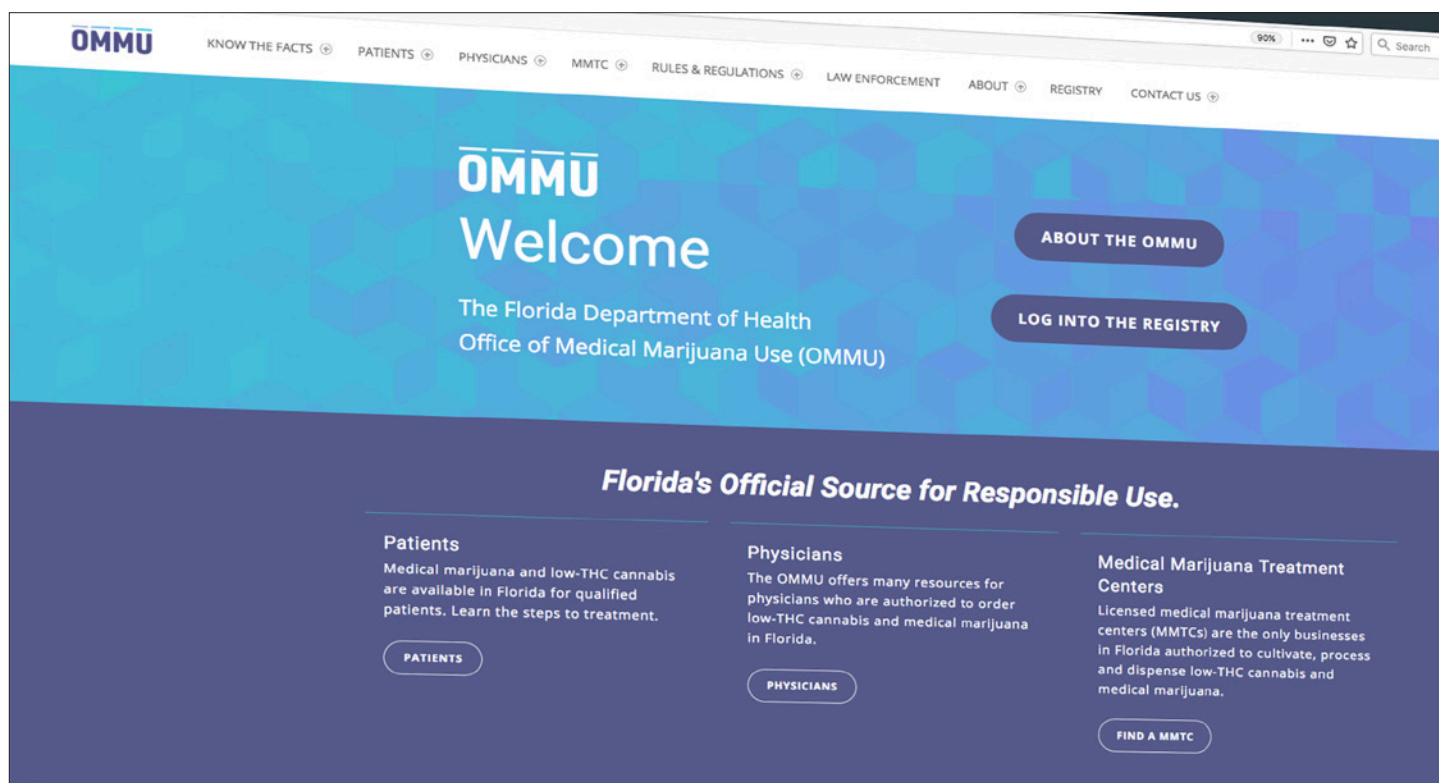
The website is dedicated to offering the most current and accurate information related to medical marijuana in Florida. It is the information hub for patients, physicians, MMTCs, certified marijuana testing laboratories, law enforcement, and other interested stakeholders requiring up-to-date and accurate information.

At the onset of the COVID-19 pandemic, a page was created on the website to include information from the Florida Department of Health and resources for the COVID-19 Call Center, as well as guidance from the OMMU for patients and caregivers, physicians, and MMTCs.

The website also features an updated Resources page that contains links to the "Know the Facts" campaign one-pagers, OMMU educational materials, and previous Statewide Cannabis and Medical Marijuana Education and Illicit Use Prevention Campaign annual reports.

The website also makes it easy to locate licensed MMTCs that are in closest proximity to qualified patients. An updated list of MMTCs includes the name of the business, phone and email addresses, authorization status and license number along with links to the MMTC's website.

The website's About section provides users with an overview of the OMMU and its responsibilities related to medical marijuana in Florida, as well as an archive of OMMU Weekly Updates by year going back to 2016. The site hosts a FAQ page with 16 of the most frequently asked questions that stakeholders may have. Several links are embedded within the FAQ which direct users to expanded information. Several of the website's main pages are highlighted in Appendix A.



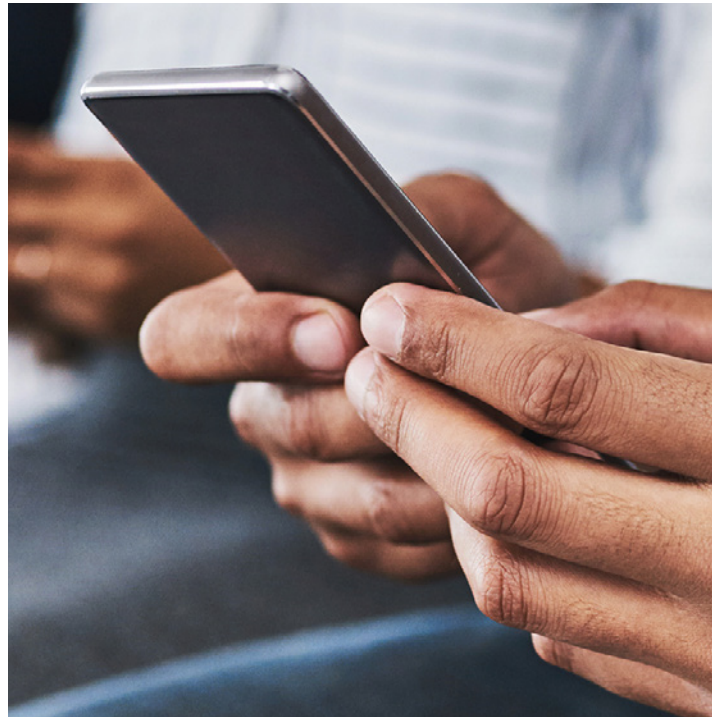
EDUCATION MATERIALS

In addition to online resources, print educational materials continue to be developed and updated to provide qualifying patients and their caregivers with information on how to access Florida's medical marijuana program. The guidelines and one-pager are in final production and will be released early 2021. These materials can be found in Appendix D.

OMMU developed “informational toolkits” that were shared with organizations statewide. These kits contained 50 printed copies each of the following:

- Know the Facts about Patients one-pager
- Know the Facts about Physicians one-pager
- Know the Facts about Safe Storage one-pagers
- Application processing timeline
- Promo bags filled with various OMMU promo items

These toolkits were shared with various organizations, including physicians, MMTCs and the Florida Medical Cannabis Conference.



OMMU created the following instructional guides for patients and caregivers: Patient and Caregiver Initial Application Instruction Guide with Florida Department of Highway Safety and Motor Vehicles (FLHSMV) Database integration.

- Patient and Caregiver Renewal Application Instruction Guide with FLHSMV Database integration
- Patient and Caregiver Uploading Documentation from a Personal Computer Instruction Guide
- Patient and Caregiver Uploading Documentation from a Laptop Computer Instruction Guide
- Patient and Caregiver Change of Address Application Instruction Guide.
- Patient and Caregiver Leave Your Current Physician Instruction Guide

OMMU created the following instructional guides for qualified physicians:

- Adding New Caregiver Instruction Guide
- New Caregiver with FLHSMV Database Integration Instruction Guide
- New Patient with no Social Security Number Instruction Guide
- New Patient with FLHSMV Database Integration Instruction Guide
- Manually Creating New Patient Instruction Guide (no FLHSMV Database Integration)
- Creating New Seasonal Patient Instruction Guide

The Department also developed a one-pager with information regarding the health effects of cannabis and marijuana use on pregnant and breastfeeding women, and their children.

Section 381.989(2)(c), F.S.

(c) The department may use television messaging, radio broadcasts, print media, digital strategies, social media, and any other form of messaging deemed necessary and appropriate by the department to implement the campaign. The department may work with school districts, community organizations, and businesses and business organizations and other entities to provide training and programming.

Section 381.989(2)(d), F.S.

(d) The department may contract with one or more vendors to implement the campaign.

An integrated communications program will be implemented to reach target audiences with OMMU's key messages. This plan will include using print, digital, social media, earned media, and outreach efforts.

Outreach efforts will include attending key events for organizations across the state, including non-profits, community groups, law enforcement, nursing homes/retirement communities, and physician organizations. These events may include training sessions, conferences, workshops, annual meetings, chapter meeting, etc. OMMU's goal is to participate in at least 12 outreach opportunities in 2021.

Additionally, a database of contacts will be developed from targeted groups to create a network of partners that can be used each year to help spread OMMU's key messages.

Brand and Style Guide

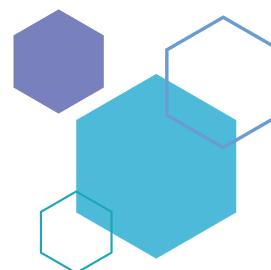
In late April 2018, the Department contracted with a creative agency to take the existing logo and creative elements and expand upon them in a full brand and style guide that would detail fonts, colors, taglines, brand imagery and more. Once completed, the Department took ownership of all the native design files, fonts and collateral created within the guide.

During the discovery meeting with the chosen agency, Department staff discussed the need to position the brand as the expert/authoritative voice of all medical marijuana information in Florida. This is extended through easy-to-understand information that is provided to audiences where they already search for knowledge, such as from their physicians and online sources. By keeping the brand balanced between a clinical and conversational approach, OMMU can remain the trusted source for medical marijuana information.

Brand Implementation & Content Creation

Due to the serious and critical work of the OMMU, the brand messaging and visual elements established in the brand and style guide work together to position the OMMU as the official source for information about responsible use in Florida.

The style guide is a tool to keep communications consistent and cohesive across all mediums launched throughout the state of Florida. The guide outlines proper logo usage and how graphics and text should work within the OMMU brand and its campaigns. These are guidelines that provide enough detail and clarity so that staff, partners, vendors, etc. can represent the brand effectively and consistently.



YEAR 5 REPORTING

There is a continuous need for education on the proper procedures for obtaining a Medical Marijuana Use Registry Identification Card, finding a qualified physician, and understanding the qualifying medical conditions in order to obtain medical marijuana. The Department plans to work with school districts, community organizations, business organizations, law enforcement, physician groups, disability nonprofits, and other entities to provide education and training regarding Florida's medical marijuana program.

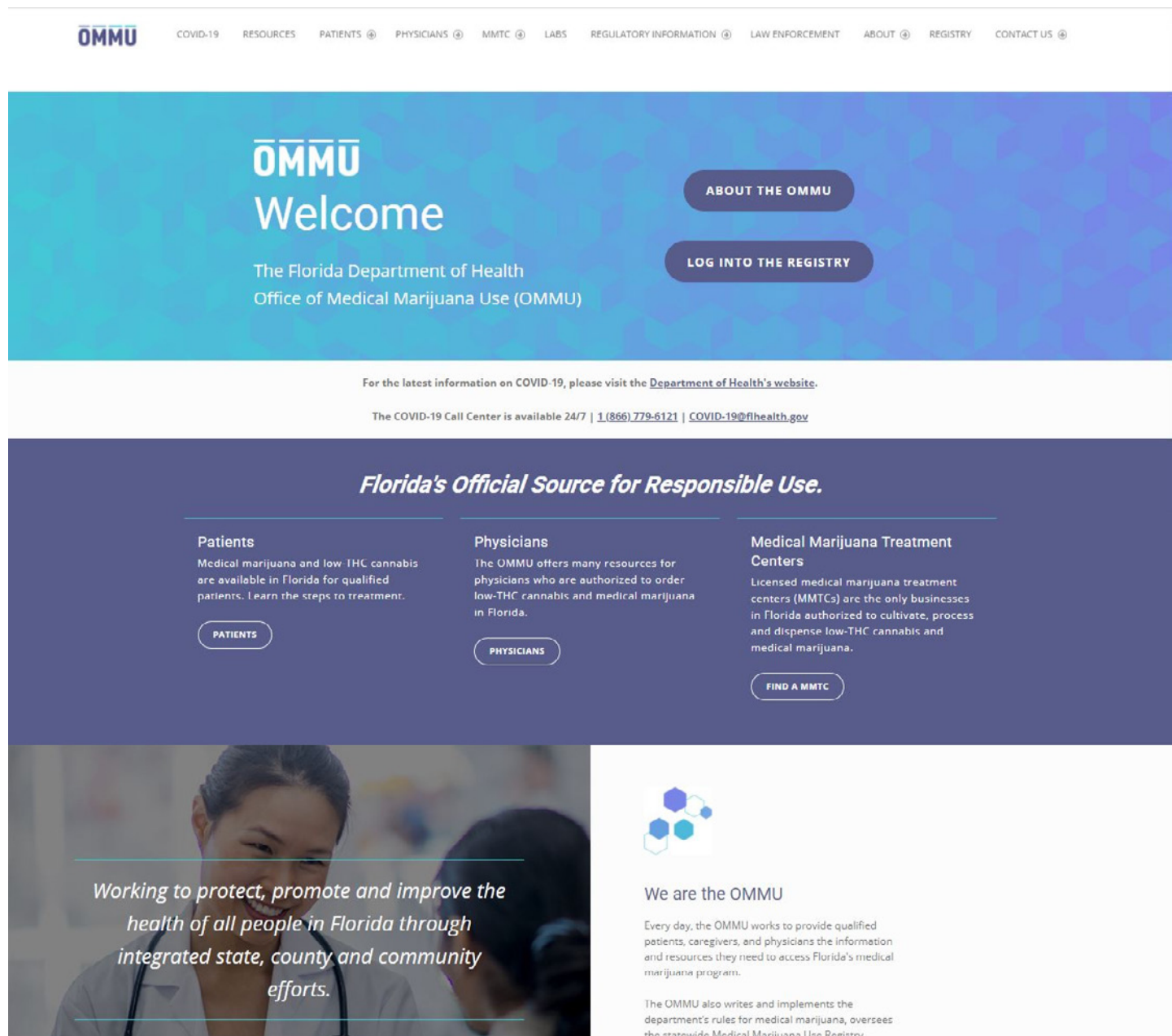
Educational outreach for any future legislative decisions and changes to the current or future statutes will also be a key component moving forward as keeping our stakeholders informed is of the utmost importance.

Developing a partner network is an important undertaking for 2021. Partners, such as physician groups, retirement associations, community groups, and targeted nonprofits will be an important resource in spreading the messages of OMMU and to keep key stakeholders informed.

The Department plans to use an integrated communications approach to maximum efficiency of appropriated funds for 2021. Department staff will continue to monitor other state's medical marijuana programs and their campaigns to gauge their effectiveness and to determine if those types of programs could be successful in Florida.



APPENDIX A – OMMU WEBSITE



Know The Facts

About Medical Marijuana in Florida

In June 2017, Senate Bill 8A amended section 381.989, Florida Statutes, and includes provisions directing the Florida Department of Health to develop a statewide public service education campaign to inform and educate Floridians on newly established medical marijuana laws and the importance of responsible use.

As Florida's Official Source for Responsible Use, the Florida Department of Health's Office of Medical Marijuana Use is dedicated to offering the most current and accurate information surrounding medical marijuana in Florida. Below, you will find helpful information and resources to ensure the safe and legal use of medical marijuana by you and your loved ones.

"Know the Facts" Campaign Materials:

- [Know the Facts about Patients](#)
- [Know the Facts about Qualified Physicians](#)
- [Know the Facts about Legal Use](#)
- [Know the Facts about Safe Storage](#)
- [Know the Facts about Smoking Medical Marijuana](#)
- [Know the Facts about Marijuana Health Effects on Minors](#)

OMMU Educational Materials:

- [Required Documentation for ID Card Applications](#)
- [ID Card Application Processing Timeline](#)
- [Trifold Brochure](#)
- [Poster \(24" x 36"\)](#)

Statewide Cannabis and Medical Marijuana Education and Illicit Use Prevention Campaign:

- [2018 Annual Report](#)
- [2019 Annual Report](#)
- [2020 Annual Report](#)



Medical Marijuana Treatment Centers

Medical marijuana may only be purchased from licensed MMTCs. Use the search tool below to find a dispensing location near you.

Licensed medical marijuana treatment centers (MMTCs) are vertically integrated and are the only businesses in Florida authorized to dispense medical marijuana and low-THC cannabis to qualified patients and caregivers. Each MMTC must receive authorization at three stages, (1) cultivation authorization, (2) processing authorization and (3) dispensing authorization, prior to dispensing low-THC cannabis or medical marijuana.

[Search for a MMTC dispensing location near you.](#)

The approved medical marijuana treatment centers are:

Name	Phone	Email	Authorization Status	License Number
AltMed Florida (MüV)	833-880-5420	support@altmed.co	Dispensing Authorization	MMTC-2017-0010
Cookies Florida, LLC	n/a	n/a	n/a	MMTC-2019-0018
Columbia Care Florida	800-714-9215	info@col-carefl.com	Dispensing Authorization	MMTC-2017-0011
Curaleaf	877-303-0741	info.fl@curaleaf.com	Dispensing Authorization	MMTC-2015-0001
D&D Accounting Services	n/a	n/a	Processing Authorization	MMTC-2019-0016
Fluent	833-735-8368	info@getfluent.com	Dispensing Authorization	MMTC-2015-0003
Green Dragon	720-600-9555	support@greendragon.com	Dispensing Authorization	MMTC-2019-0021
Green Ops Group FL, LLC	n/a	n/a	Dispensing Authorization	MMTC-2019-0015
GrowHealthy	863-223-8882	info@GrowHealthy.com	Dispensing Authorization	MMTC-2016-0007
GTI (Rise Dispensaries)	305-306-8772	FLinfo@gitgrows.com	Dispensing Authorization	MMTC-2017-0013
Harvest	407-693-0490	askme@harvestoffi.com	Dispensing Authorization	MMTC-2016-0006
Liberty Health Sciences	833-254-4877	Info@libertyhealthsciences.com	Dispensing Authorization	MMTC-2015-0002
MedMen	786-788-3145	info.fidelivery@medmen.com	Dispensing Authorization	MMTC-2017-0012
One Plant	877-308-3344	n/a	Dispensing Authorization	MMTC-2017-0008
Perkin's Nursery, Inc.	n/a	n/a	Dispensing Authorization	MMTC-2019-0019
Revolution Florida	n/a	n/a	Dispensing Authorization	MMTC-2019-0022
Sanctuary Medicinals, LLC	n/a	n/a	Dispensing Authorization	MMTC-2019-0017
Surterra Wellness	850-391-5455	wellness@surterra.com	Dispensing Authorization	MMTC-2015-0004
The Botanist	n/a	n/a	Dispensing Authorization	MMTC-2018-0014
The Flowery	n/a	n/a	Dispensing Authorization	MMTC-2019-0020
Trulieve	844-878-5438	info@trulieve.com	Dispensing Authorization	MMTC-2015-0005
VidaCann	800-977-1686	info@vidacann.com	Dispensing Authorization	MMTC-2017-0009

COVID-19 Updates

COVID-19 Call Center

The Department of Health's COVID-19 Call Center is open 24/7 and can be reached at **1 (866) 779 6121**. You can also email COVID-19@flhealth.gov.

[LEARN MORE](#)

DOH Guidance

View the Department of Health's (DOH) guidance on how to best protect yourself and your loved ones from COVID 19.

[LEARN MORE](#)

OMMU Guidance

Review guidance from the OMMU for qualified patients and caregivers, physicians, and Medical Marijuana Treatment Centers.

[LEARN MORE](#)

For the latest information on COVID-19, please visit the [Department of Health's website](#).

The COVID-19 Call Center is available 24/7 | 1 (866) 779-6121 | COVID-19@flhealth.gov

What you need to know about COVID-19 in Florida

The elderly and those with underlying medical problems like high blood pressure, heart problems and diabetes are more likely to develop serious illness.

Here's what you can do right now:

Wash hands for 20 seconds

Wash hands often with soap and water – 20 seconds or longer (or use alcohol-based hand sanitizer with at least 60% alcohol).

[Learn More](#)

Practice social distancing

If you are around other people, keep 6 feet between you when possible. Avoid hugs, handshakes, large gatherings and close quarters.

[Learn More](#)

Wear a face mask

Cover your mouth and nose with a cloth face cover when around others and out in public, such as the grocery store.

[Learn More](#)

Get tested

If you are concerned about your status, get tested for COVID-19 at a testing site near you.

[Learn More](#)

PUBLIC HEALTH ADVISORY

Residents are advised to wear masks in public and socially distance.
Avoid crowds, closed spaces and close contact.

[Public Services](#) | [Resources](#) | [News](#) | [FAQ](#)

Office of Medical Marijuana Use Guidance

Guidance for Patients and Caregivers:

The Office of Medical Marijuana Use (OMMU) remains fully operational, and [Medical Marijuana Use Registry Identification card applications](#) continue to be processed. Many Medical Marijuana Treatment Centers (MMTCs) offer delivery, and some have been temporarily approved to offer curbside pick-up at dispensing locations for the duration of the COVID-19 State of Emergency. Please [contact a licensed MMTC](#) for information regarding delivery and curbside pick-up options.

To help contain the spread of the coronavirus (COVID-19), the OMMU strongly urges all qualified patients and caregivers – particularly those individuals [over the age of 65](#) or [with serious underlying medical conditions](#) – to follow [social distancing guidelines and practice good hygiene habits](#). Please visit the [Department of Health's COVID-19 website](#) regularly to keep informed of the latest information. The COVID-19 Call Center is available 24/7 at (866) 779-6121.

Please [contact us](#) with any questions or concerns. The OMMU's toll-free helpline is available weekdays, 8 am – 6 pm EST (excluding state holidays) and can be reached at (800) 808-9580.

APPENDIX B – OMMU WEEKLY



Florida's Official Source for Responsible Use.



January 29, 2021

We are pleased to provide this weekly update on the Department of Health, Office of Medical Marijuana Use's (OMMU) diligent work implementing the many requirements in Amendment 2 and those set by the Florida Legislature in section 381.986, F.S. The Florida Department of Health (Department) continues to focus on the health and safety of Florida's families and is dedicated to ensuring patients have safe access to low-THC cannabis and medical marijuana.

Patients

Qualified Patients (Active ID Card): 469,836

Processing Time for Complete Application*: 5 business days

Processing Time for ID Card Printing: 5 business days

**Applications are not deemed to be complete until all required information is received and payment has successfully cleared.*

- Check your application status:
<https://mmuregistry.flhealth.gov>
- Questions about your application:
Phone: 1-800-808-9580
- Consumer comments, and concerns:
Email: MedicalMarijuanaUse@flhealth.gov

Physicians

Qualified Physicians: 2,694

A physician must have an active, unrestricted license as a physician under Chapter 458, F.S., or osteopathic physician under Chapter 459, F.S., and complete a 2-hour course and exam before being qualified to order medical marijuana and low-THC cannabis for qualified patients.

Learn more here: <https://knowthefactsmmj.com/physicians>

- Find a qualified physician:
<https://knowthefactsmmj.com/patients>
- Verify your qualified physician:
<http://www.flhealthsource.gov>
- Health care complaint portal:
<https://www.flhealthcomplaint.gov>

Weekly Highlights

- As of January 25, 2021, the Medical Marijuana Use Registry is linked to the Florida Department of Highway Safety and Motor Vehicles' (FLHSMV) demographic database to make user profile creation and the ID card application and approval process more efficient. For updated Instructional Guides, visit the [Registry page](#) on the OMMU website.
- The following dispensing locations were approved by the Department for the week of January 25 – 29, 2021:
 - AltMed Florida – Clearwater
 - Trulieve – Jacksonville

Medical Marijuana Treatment Centers

The department is charged with the licensing and regulation of medical marijuana treatment centers (MMTCs). MMTCs are vertically integrated businesses, and are the only businesses authorized to cultivate, process, and dispense low-THC cannabis and medical marijuana.

MMTC Authorization

After initial licensure, each MMTC must receive authorization at three stages prior to dispensing low-THC cannabis or medical marijuana: (1) cultivation authorization, (2) processing authorization, and (3) dispensing authorization.

Low-THC Cannabis & Medical Marijuana Dispensations

MMTCs dispense low-THC cannabis and medical marijuana to qualified patients and caregivers as recommended by their qualified ordering physician at approved dispensing locations, and via delivery. Medical marijuana is dispensed in milligrams of active ingredient tetrahydrocannabinol (THC), and low-THC cannabis is dispensed in milligrams of active ingredient cannabidiol (CBD).

For MMTC contact information and dispensing location addresses, visit <https://knowthefactsmmj.com/mmtc>.

MMTC Dispensations for January 22 – 28, 2021:

MMTC Name	Dispensing Locations	Medical Marijuana (mgs THC)	Low-THC Cannabis (mgs CBD)	Marijuana in a Form for Smoking (oz)
Trulieve	74	75,770,863	1,506,456	25,870.520
Surterra Wellness	39	20,726,598	1,432,872	4,627.856
Curaleaf	36	12,631,895	205,222	3,722.109
AltMed Florida (MüV)	30	17,996,251	180,413	3,644.907
Liberty Health Sciences	29	7,996,410	123,390	2,757.815
Fluent	24	5,035,248	193,450	1,339.536
VidaCann	18	2,634,452	12,452	786.025
GrowHealthy	17	5,746,227	35,187	5,144.611
Columbia Care Florida	14	1,810,543	64,864	1,274.471
MedMen	10	1,239,670	17,964	454.087
GTI (Rise Dispensaries)	7	1,038,279	929	796.078
One Plant	7	1,495,165	2,867	1,197.665
Harvest	6	1,604,892	1,873	898.135
The Botanist	1	0	0	110.954
Revolution Florida	0	0	0	0
Perkins Nursery, Inc	0	0	0	14.875
Green Ops Group FL, LLC	0	0	0	0
Sanctuary Medicinals, LLC	0	0	0	0
The Flowery	0	0	0	30.065
Green Dragon	0	0	0	0
D&D Accounting Services	N/A	N/A	N/A	N/A
Cookies Florida, Inc.	N/A	N/A	N/A	N/A
Total	312	155,726,493	3,777,939	52,669.709

General Background Information

Medical Marijuana ID Card Application Process: Once a patient has been diagnosed by a qualified physician and entered into the Medical Marijuana Use Registry, they can immediately begin the identification card application process. The department encourages applicants to complete the process online for fastest service. Patients receive an email from OMMU once their email address is added to the registry by their qualified physician, which directs them to the application. Once an application is approved, patients instantly receive an approval email which can be used to fill an order at an approved MMTC while the physical card is printed and mailed. Learn more here: <https://knowthefactsmmj.com/patients/cards>

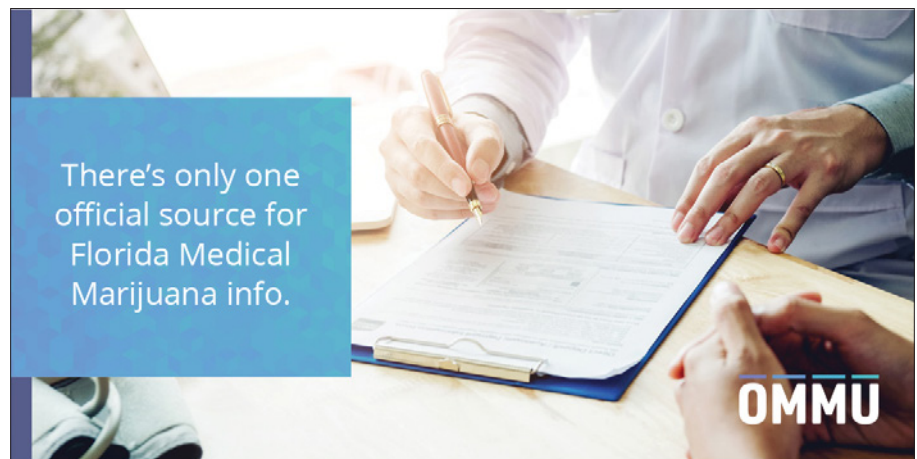
Medical Marijuana Use Registry: All orders for medical marijuana are recorded and dispensed via the Medical Marijuana Use Registry. The Medical Marijuana Use Registry is accessible online, with real time information to ordering physicians, law enforcement, and medical marijuana treatment center staff. Patients and caregivers may also access the Medical Marijuana Use Registry to submit a Medical Marijuana Use Registry Identification Card application, check the status of their application, and review orders and dispensations. Learn more here: <https://knowthefactsmmj.com/registry>

For more information visit www.KnowTheFactsMMJ.com



APPENDIX C – SOCIAL MEDIA MESSAGING

- If you or a loved one are wanting information about #FLHealth's #MedicalMarijuana Use registry or how to apply? Visit the Office of Medical Marijuana Use website for more details: <https://knowthefactsmmj.com/registry/>
- Processing time for your #MedicalMarijuana application may be delayed if it is incomplete or incorrect. Get application and photo #tips from #FLHealth's Office of Medical Marijuana Use: <https://knowthefactsmmj.com/patients/cards/>
- Patients and caregivers may only fill orders for #MedicalMarijuana with one of the state's approved medical marijuana treatment centers. Find one near you: <https://knowthefactsmmj.com/treatment-centers/>
- A lot of rumors are going around! Make sure you have the correct information about #FLHealth's Office of #MedicalMarijuana Use with these FAQs: <https://knowthefactsmmj.com/know-the-facts/>
- Do you need to change, replace or surrender your #FLHealth #MedicalMarijuana Use card? Learn more: https://s27415.pcdn.co/wp-content/uploads/_documents/CRS-Request-Form.pdf



APPENDIX D – OMMU EDUCATION MATERIALS



Florida's Official Source for Responsible Use.



Understanding the Registry Patient and Caregiver Initial Application Instructions

Once your qualified physician has entered your information into the Medical Marijuana Use Registry, you will be able to apply for your Medical Marijuana Use Registry Identification Card. The quickest and easiest way to apply for your ID card is online through the Registry. Follow the steps below to complete your online application.

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

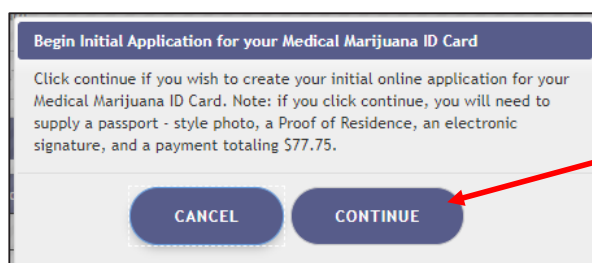
Step 2: Navigate to the “YOUR CARD” menu option at the top of the page to view your identification card application.



Step 3: After clicking “YOUR CARD,” you are brought to your Application History page. Click “BEGIN INITIAL APPLICATION” to create your initial application.



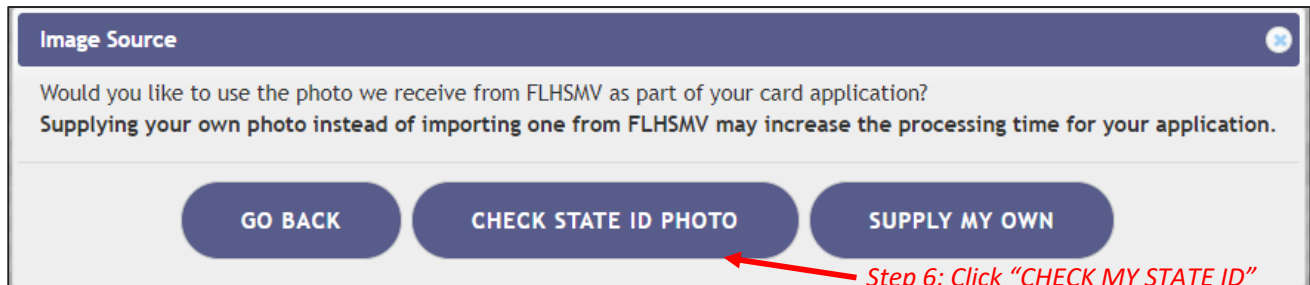
Step 4: A prompt will appear for you to confirm that you wish to continue to the Initial Application. Click “CONTINUE” to proceed to the application.



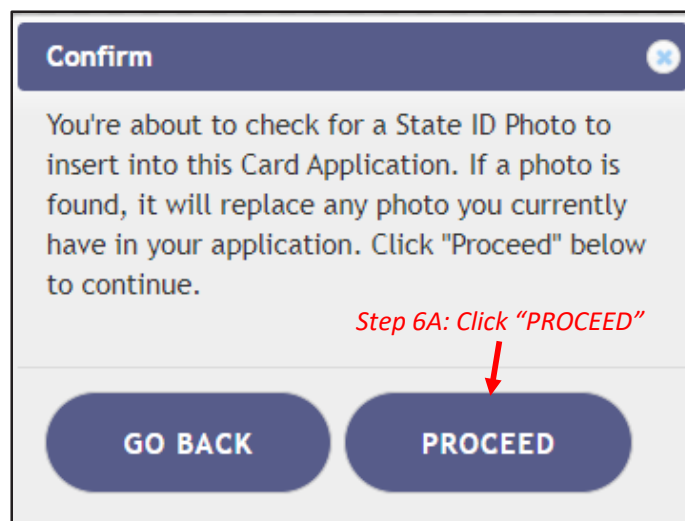
Step 5: Once you have clicked the “CONTINUE” button, you are brought to your initial application page. Click “SUPPLY A PHOTO” to either supply your State ID photo, or to supply your own passport style photo to your application.



Step 6: Clicking “CHECK MY STATE ID” will upload your driver’s license photo from the Florida Department of Highway Safety and Motor Vehicles’ (FLHSMV) demographic database. Clicking “SUPPLY MY OWN” will allow you to upload your own photo from your device. *(Using the FLHSMV sourced data will automatically approve the photo and may cut down on processing time, while supplying your own photo may increase the processing time.)*



Step 6A: Click “PROCEED.”

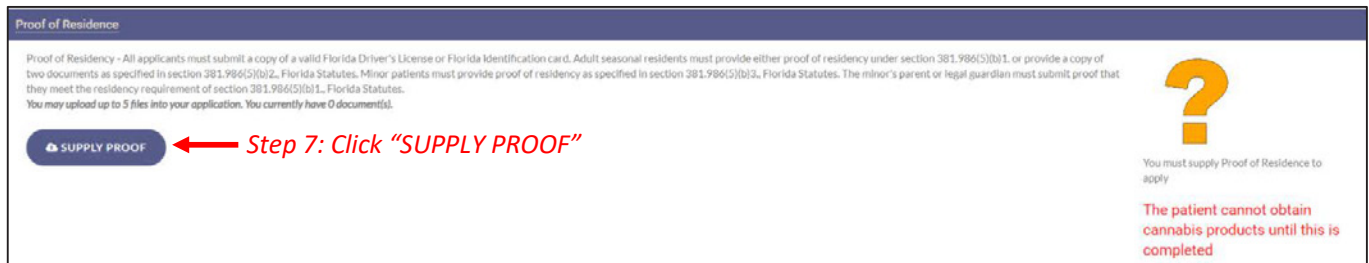


For step-by-step instructions on uploading your photo from your desktop/laptop computer, see our [Uploading a Photo from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For instructions on uploading your photo from a mobile device, see our [Uploading a Photo from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 7: The next step will be to upload your Proof of Residency documentation. Scroll down to the section titled “Proof of Residence” and then click “SUPPLY PROOF.”

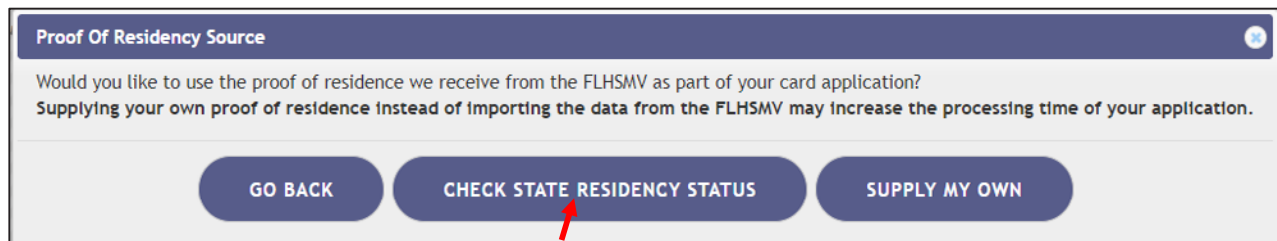
Review the [Required Proof of Residency Documentation](https://knowthefactsmmj.com/patients/cards) on our Know the Facts MMJ page (<https://knowthefactsmmj.com/patients/cards>)



Step 8: A prompt will appear for you to choose how to supply your documentation. Click “CHECK STATE RESIDENCY STATUS” to obtain your Driver License or Florida State ID from FLHSMV. If you wish to upload your own proof of residence, click “SUPPLY MY OWN” to supply your own proof of residency document. Select the file you wish to upload and click “OPEN.” The document will appear below the “SUPPLY RESIDENCE” button.

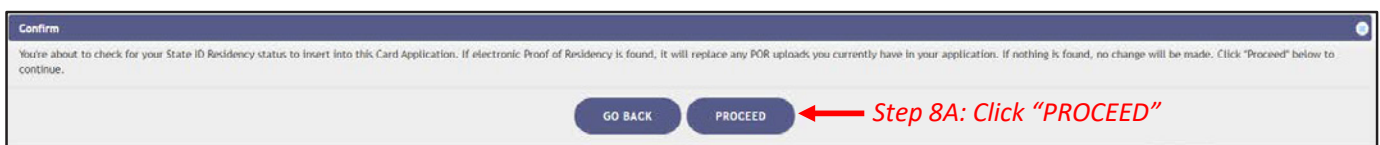
For instructions on uploading your proof of residence from a desktop/laptop computer, see our [Uploading Residency Documents from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For instructions on uploading proof of residence from a mobile device, see our [Uploading Residency Documents from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).



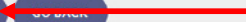


Step 8: Click “CHECK STATE RESIDENCY STATUS” to supply a valid FL Driver’s License or FL Identification Card

Step 8A: Click “PROCEED.”



Step 9: Review all data to make sure it is accurate. Then click “APPLY.”


Current Information:	Updated Information:
	
Last Name: ANY	Last Name: ANY
First Name: NAME	First Name: NAME
Middle Initial:	Middle Initial: Z
Date Of Birth: [REDACTED]	Date Of Birth: [REDACTED]
SSN: [REDACTED]	SSN: [REDACTED]
Florida DL or State ID #: A-[REDACTED]	Florida DL or State ID #: A-[REDACTED]
Gender: Male	Gender: Male
Address: 2900 APALACHEE PKWY B341	Address: 2900 APALACHEE PKWY B341
City: TALLAHASSEE	City: TALLAHASSEE
County: Leon	County: Leon
ZIP code: 32399-1025	ZIP code: 32399-1025
Permanent Florida resident?: Yes	Permanent Florida resident?: Yes
Seasonal Florida resident?: No	Seasonal Florida resident?: No
If Seasonal, Permanent State?: N/A	If Seasonal, Permanent State?: N/A
<div>APPLY  Step 9: Click “APPLY”</div>	

Step 10: Read the confirmation message and click “APPLY” to confirm.

Apply to your Card Application?

Proceeding will update your Card Application with the information shown.

GO BACK

APPLY  Step 10: Click “APPLY”

Step 11: Electronically sign your application. Scroll to the bottom of the page to the signature section to type in your first name and last name in the boxes provided.

Step 12: Click “SUBMIT MY CARD APPLICATION.”

The screenshot shows the 'Signature' section of the application form. It includes instructions: 'To sign below, supply **Any** in the First Name text box, and **Patient** in the Last Name text box.' There are two text input fields: 'Type in your first name:' and 'Type in your last name:'. A red arrow points to the first name field with the text 'Step 11: Type your first name'. Another red arrow points to the last name field with the text 'Step 11: Type your last name'. Below these fields is a blue button labeled 'SUBMIT MY CARD APPLICATION'. A red arrow points to this button with the text 'Step 12: Click “SUBMIT MY CARD APPLICATION”'. To the right of the input fields is a large yellow question mark icon. Below the question mark is a note: 'You must sign to apply. You cannot obtain cannabis products until this is completed and reviewed by the Office of Medical Marijuana Use'. At the bottom of the form, there is a disclaimer: 'The undersigned persons verify that the applicant has requested a physical Medical Marijuana Use Registry Identification Card as authorized under section 381.985, Florida Statutes, and Chapter 64-4, F.A.C. The information contained in this application and in any attached exhibits that serve as a basis for card issuance, is accurate and complete, and that no one other than me or my caregiver is submitting this request on my behalf. I understand that knowingly making a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree punishable as provided in sections 775.082 or 775.083, Florida Statutes.'

Step 13: A pop-up message will appear, stating that the application is not complete until you submit the processing fee. Click “CLOSE.”

The screenshot shows a pop-up message titled 'Payment Available'. The text inside reads: 'Thank you for submitting your Medical Marijuana Use Registry application. Your application is not complete until we receive your processing fee. Please go to the Payment Record section to either Pay Online or Pay by Mail.' At the bottom of the pop-up is a blue button labeled 'CLOSE'. A red arrow points to this button with the text 'Step 13: Click “CLOSE”'.

Step 14: Click the button that says, “CLICK HERE TO PAY ONLINE.”

The screenshot shows the 'Payment Record' section. At the top, it says: 'Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.' Below this, there are two columns. The left column is titled 'Pay By Mail:' and contains the text: 'You may mail in your payment in to the following address: Florida Department of Health, ATTN: Office of Medical Marijuana Use, PO Box 31313, Tampa, FL 33631-3313'. The right column is titled 'Pay Online:' and contains the text: 'If you have already sent in your payment in the form of a check or money order, please do not click on the payment link as this will generate duplicate payments against your account.' Below this text is a blue button labeled 'CLICK HERE TO PAY ONLINE'. A red arrow points to this button with the text 'Step 14: Click “CLICK HERE TO PAY ONLINE”'. Below the button, it says: 'A \$2.75 convenience fee will be added to each online payment.' To the right of the 'Pay Online' section is a large yellow question mark icon. Below the question mark is a note: 'A Payment has not been processed'.

Step 15: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check, credit card and debit card are accepted. A \$2.75 convenience fee applies to each online payment.

Step 16: Select Method of Payment. Currently credit cards, debit cards and e-checks are acceptable payment.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
☒ Credit Card ☐ Bank Account

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option...

Routing Number: ?
Routing Number

Account Number: ?
Account Number

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE : \$77.75

[Continue](#)

Step 16: Select Payment Method. Choose Credit Card for Credit Cards and Debit Cards or Bank Account for E-Checks

Step 16A: If "Credit Card" was selected, fill out all the credit card information. Click "Continue" when finished.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
☒ Credit Card ☐ Bank Account

Name on Card:
Name on Card

Credit Card Number:
Credit Card Number

Expiration Date: MM / YY **CVV: ?** CVV

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE : \$77.75

[Continue](#)

Step 16A: Fill out all payment information

Step 16A: Click "Continue" after all payment information is entered

Step 16B: If “Bank Account” was selected, fill out all the banking information. Click “Continue” when finished.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details 2 Confirm Payment 3 Payment Complete

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
Credit Card Bank Account

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option...

Routing Number: ?
Routing Number

Account Number: ?
Account Number

Continue

Step 16B: Fill out all payment information

Step 16B: Click "Continue" after all payment information is entered

Step 17: Confirm that all the information is correct and input your email address, so you receive your payment confirmation.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details Edit Details

PATIENT ID
DATE OF BIRTH
PAYMENT METHOD
PAYMENT AMOUNT

Confirmation Email
Email Address

☐ I agree to the Terms and Conditions

Cancel Make a Payment

Step 17: Confirm all information is correct

Step 17: Input Confirmation Email

Step 17A: Once you confirm all the information is correct and have input your email address, click “I agree to the Terms and Conditions.” Then click “Make a Payment.”

The screenshot shows the Florida Department of Health Bill2Pay interface. At the top is the Florida Health logo and a banner that reads "It's a New Day in Public Health." Below this is a progress bar with four steps: 1 Account Details, 2 Payment Details, 3 Confirm Payment (the current step), and 4 Payment Complete. The main content area is titled "Review your payment details" and includes an "Edit Details" link. It lists several fields: PATIENT ID, DATE OF BIRTH, PAYMENT METHOD, and PAYMENT AMOUNT, each followed by a redacted input box. Below these is a "Confirmation Email" section with an "Email Address" input box. At the bottom, there is a checkbox labeled "I agree to the Terms and Conditions" and a blue "Make a Payment" button. Red arrows point from the text "Step 17A: Click 'I agree to the Terms and Conditions'" to the checkbox, and from "Step 17A: Click 'Make a Payment'" to the button. A "Cancel" link is also visible next to the checkbox.

Step 18: Click “Print for your Records” to print the confirmation of the payment for your records.

This screenshot shows the same Florida Department of Health Bill2Pay interface, but at the end of the payment process. The progress bar now shows step 4, "Payment Complete", as the final step. The main heading is "Department of Health" with a sub-heading "Thank you for your payment!". Below this is a link that says "Click here to make another payment". A list of payment details is shown with redacted values: CONFIRMATION NUMBER, PATIENT ID, DATE OF BIRTH, PAYMENT DATE, PAYMENT METHOD, CONFIRMATION EMAIL, and PAYMENT AMOUNT. At the bottom, there is a button labeled "Print for your Records". A red arrow points from the text "Step 18: Click 'Print for your Records'" to this button. Below the button, a disclaimer states: "Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a [\$75/\$15] processing fee. A 2.75 convenience fee will be added to each online payment." The footer contains the text "Department of Health" and the website "www.Bill2Pay.com".

You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Once your Identification Card application has been approved, you will then be able to contact one of the [licensed medical marijuana treatment centers](https://knowthefactsmmj.com/mmtc) to fill an order. A complete list of licensed treatment centers can be found on our Know the Facts MMJ website (<https://knowthefactsmmj.com/mmtc>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Patient and Caregiver Initial Application Instructions

No Address in the Florida Highway Safety and Motor Vehicle Database

Once your qualified physician has entered your information into the Medical Marijuana Use Registry, you will be able to apply for your Medical Marijuana Use Registry Identification Card. The quickest and easiest way to apply for your ID card is online through the Registry. Follow the steps below to complete your online application.

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

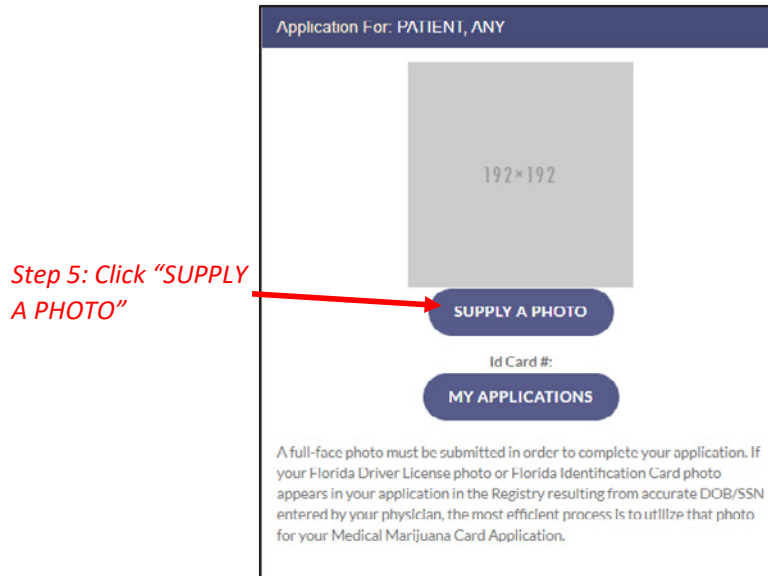
If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Click “YOUR CARD.”

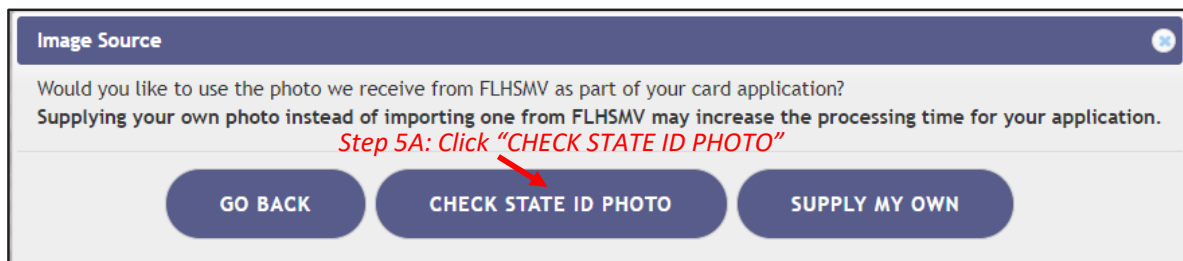
Step 3: Click “BEGIN INITIAL APPLICATION.”

Step 4: A prompt will appear for you to confirm that you wish to continue to the Initial Application. Click “CONTINUE” to proceed to the application.

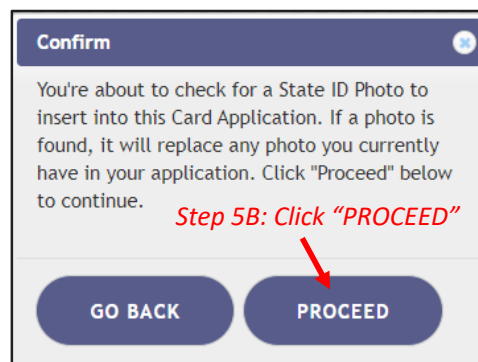
Step 5: Click “SUPPLY A PHOTO” to either supply your State ID photo, or to supply your own passport-style photo to your application.



Step 5A: A prompt appears for you to either check for your Florida State ID photo or to supply your own passport-style photo. Clicking “CHECK MY STATE ID” will upload your driver’s license photo from the Florida Department of Highway Safety and Motor Vehicles’ (FLHSMV) demographic database. Clicking “SUPPLY MY OWN” will allow you to upload your own photo from your device. *(Using the FLHSMV sourced data will automatically approve the photo and may cut down on processing time, while supplying your own photo may increase the processing time.)*



Step 5B: Read the prompt and click “PROCEED” to continue.



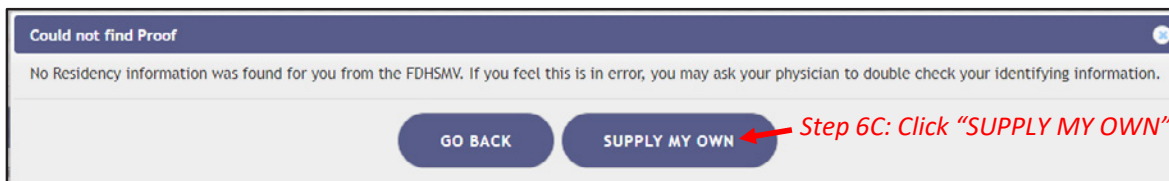
The photo from FLHSMV will be displayed on your application. The photo is automatically approved when using FL HSMV to supply your application.

Step 6: Scroll down to the section titled “Proof of Residence” and then click “SUPPLY PROOF.”

Step 6A: A prompt will appear for you to choose how to supply your documentation. Click “CHECK STATE RESIDENCY STATUS” to obtain your Driver License or Florida State ID from FLHSMV. If you wish to upload your own proof of residency document, click “SUPPLY MY OWN.” Select the file you wish to upload and click “OPEN.” The document will appear below the “SUPPLY RESIDENCE” button.

Step 6B: Click “PROCEED.”

Step 6C: Prompt appears stating a suitable record was not located. Click “SUPPLY MY OWN.”




For step-by-step instructions on uploading your photo from your desktop/laptop computer, see our [Uploading a Photo from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

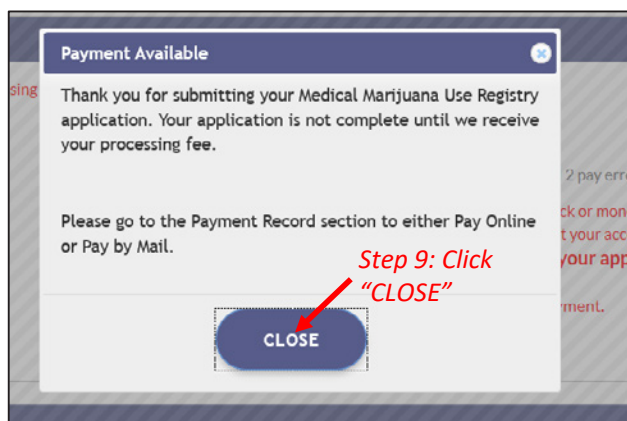
For instructions on uploading your photo from a mobile device, see our [Uploading a Photo from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 7: Electronically sign your application. Scroll to the bottom of the page to the signature section to type in your first name and last name in the boxes provided.

Step 8: Click “SUBMIT MY CARD APPLICATION.”



Step 9: A pop-up message will appear, stating that the application is not complete until you submit the processing fee. Click “CLOSE.”



Step 10: Click the button that says, “CLICK HERE TO PAY ONLINE,” which will appear after you submit your card application.

Payment Record

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.

Pay By Mail:
You may mail in your payment in to the following address:

Florida Department of Health
ATTN: Office of Medical Marijuana Use
PO Box 31313
Tampa, FL 33631-3313

Pay Online:
If you have already sent in your payment in the form of a check or money order, please do not click on the payment link as this will generate duplicate payments against your account.

CLICK HERE TO PAY ONLINE


A \$2.75 convenience fee will be added to each online payment.

Step 10: Click “CLICK HERE TO PAY ONLINE”

?
A Payment has not been processed

Step 11: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. A \$2.75 convenience fee applies to each online payment.

Step 12: Select Method of Payment. Currently credit cards, debit cards and e-checks are acceptable payment.

 **It's a New Day in Public Health.**
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
○ AMOUNT DUE : \$77.75

Select Payment Method
☒ Credit Card ☐ Bank Account

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option...

Routing Number: ?
Routing Number

Account Number: ?
Account Number

Continue

Step 12: Select Payment Method. Choose Credit Card for Credit Cards and Debit Cards or Bank Account for E-Checks

Step 12A: If “Credit Card” was selected, fill out all the credit card information. Then click “Continue” when finished.

The screenshot shows the Florida Department of Health payment portal. At the top, the Florida Health logo is on the left, and the text "It's a New Day in Public Health. The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts." is on the right. Below this is a progress bar with three steps: 1. Payment Details (active), 2. Confirm Payment, and 3. Payment Complete. The main content area is divided into two columns. The left column has a "Select Payment Amount" section with a blue button labeled "AMOUNT DUE : \$77.75". Below this is a "Select Payment Method" section with two radio buttons: "Credit Card" (selected) and "Bank Account". Under "Credit Card", there are three input fields: "Name on Card:", "Credit Card Number:" (with VISA, MasterCard, Discover, and American Express logos), and "Expiration Date:" (with a "MM / YY" placeholder). To the right of the "Expiration Date" field is a "CVV: ?" field with a "CVV" placeholder. The right column is titled "My Account Details" and contains a table with the following information: PATIENT ID, DATE OF BIRTH, ADDRESS, and AMOUNT DUE (\$77.75). At the bottom of the left column is a blue "Continue" button. Red arrows point from the text "Step 12A: Fill out all payment information" to the "Credit Card Number" and "Expiration Date" fields. Another red arrow points from the text "Step 12A: Click 'Continue' after all payment information is entered" to the "Continue" button.

Step 12B: If “Bank Account” was selected, fill out all the banking information. Click “Continue” when finished.

The screenshot shows the Florida Department of Health payment portal. At the top, the Florida Health logo is on the left, and the text "It's a New Day in Public Health. The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts." is on the right. Below this is a progress bar with three steps: 1. Payment Details (active), 2. Confirm Payment, and 3. Payment Complete. The main content area is divided into two columns. The left column has a "Select Payment Amount" section with a blue button labeled "AMOUNT DUE : \$77.75". Below this is a "Select Payment Method" section with two radio buttons: "Credit Card" and "Bank Account" (selected). Under "Bank Account", there are four input fields: "Name on Bank Account:", "Account Type:" (with a dropdown menu showing "Select an option..."), "Routing Number: ?" (with a "Routing Number" placeholder), and "Account Number: ?" (with an "Account Number" placeholder). The right column is titled "My Account Details" and contains a table with the following information: PATIENT ID, DATE OF BIRTH, ADDRESS, and AMOUNT DUE (\$77.75). At the bottom of the left column is a blue "Continue" button. Red arrows point from the text "Step 12B: Fill out all payment information" to the "Name on Bank Account:", "Account Type:", "Routing Number:", and "Account Number:" fields. Another red arrow points from the text "Step 12B: Click 'Continue' after all payment information is entered" to the "Continue" button.

Step 13: Confirm that all the information is correct and input your email address to receive a payment confirmation.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

Email Address

☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 13: Confirm all information is correct

Step 13: Input Confirmation Email

Step 13A: Click "I agree to the Terms and Conditions." Then click "Make a Payment."

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

Email Address

☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 13A: Click "I agree to the Terms and Conditions"

Step 13A: Click "Make a Payment"

Step 14: Click “Print for your Records” to print the confirmation of the payment.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Department of Health
Thank you for your payment!

[Click here to make another payment](#)

CONFIRMATION NUMBER

PATIENT ID

DATE OF BIRTH

PAYMENT DATE

PAYMENT METHOD

CONFIRMATION EMAIL

PAYMENT AMOUNT

Print for your Records

Step 14: Click “Print for your Records”

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a [\$75/\$15] processing fee. A 2.75 convenience fee will be added to each online payment.

Department of Health www.Bill2Pay.com

You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Once your Identification Card application has been approved, you will then be able to contact one of the [licensed medical marijuana treatment centers](https://knowthefactsmmj.com/mmtc) to fill an order. A complete list of licensed treatment centers can be found on our Know the Facts MMJ website (<https://knowthefactsmmj.com/mmtc>).

For additional information, visit
KnowTheFactsMMJ.com
For Renewal and Change of Address Application:

Understanding the Registry

Updating Your Address for an Approved Card

Once your application has been approved, you can update your address at any time. There is a \$15 processing fee, which includes the address change and a new Medical Marijuana Use Registry Identification Card. Updating your address will not change your expiration date or affect your ability to obtain your Medical Marijuana orders. **Submitting an Address Change Application will not renew your card.**

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

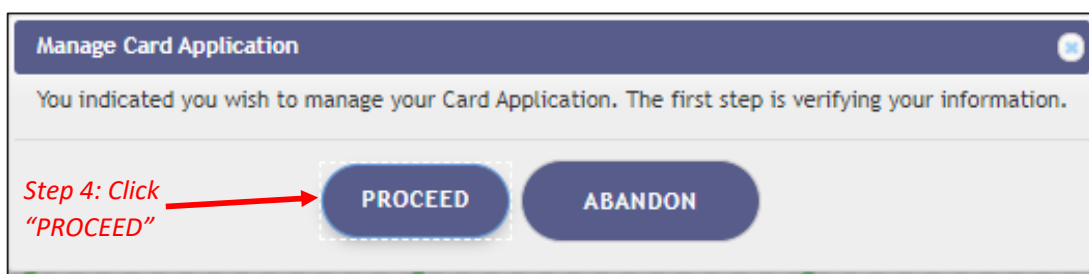
Step 2: Navigate to the “YOUR CARD” menu option at the top of the page to view your Application History page.





Step 3: Click “UPDATE ADDRESS.”



Step 4: A prompt will appear to indicate you wish to manage your card application. Click “PROCEED.”



Step 5: After clicking “PROCEED,” you are brought to the Import Information page. Here, you are shown a side-by-side view of your current information, and the new information that you will be importing from the Florida Department of Highway Safety and Motor Vehicles’ (FLHSMV) demographic database. Please verify the new information is correct and then click “APPLY.”

Current Information:	Updated Information:
	
Last Name: ANY	Last Name: ANY
First Name: NAME	First Name: NAME
Middle Initial:	Middle Initial: Z
Date Of Birth: [REDACTED]	Date Of Birth: [REDACTED]
SSN: [REDACTED]	SSN: [REDACTED]
Florida DL or State ID #: A*****[REDACTED]	Florida DL or State ID #: A*****[REDACTED]
Gender: Male	Gender: Male
Address: 2900 APALACHEE PKWY B341	Address: 2900 APALACHEE PKWY B341
City: TALLAHASSEE	City: TALLAHASSEE
County: Leon	County: Leon
ZIP code: 32399-1025	ZIP code: 32399-1025
Permanent Florida resident?: Yes	Permanent Florida resident?: Yes
Seasonal Florida resident?: No	Seasonal Florida resident?: No
If Seasonal, Permanent State?: N/A	If Seasonal, Permanent State?: N/A
<p>When supplying the rest of your application, you may add this photo from the HSMV to your Application, or manually supply one.</p>	
<p>Step 5: Click “APPLY” → APPLY GO BACK</p>	

Step 6: A prompt will appear for you to confirm to apply the information to your card application.

Apply to your Card Application?

Proceeding will update your Card Application with the information shown.

[GO BACK](#) [APPLY](#)

Step 6: Click “APPLY”

The required photo is returned to the application from your previously-approved card application.

Step 7: The next step will be to upload your Proof of Residency documentation. Scroll down to the section titled “Proof of Residence” and then click “SUPPLY PROOF.”

Review the [Required Proof of Residency Documentation](https://knowthefactsmmj.com/patients/cards) on our Know the Facts MMJ page (<https://knowthefactsmmj.com/patients/cards>)

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2, Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3, Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1, Florida Statutes.

You may upload up to 5 files into your application. You currently have 0 document(s).

SUPPLY PROOF ← *Step 7: Click "SUPPLY PROOF"*

?

You must supply Proof of Residence to apply.

The patient cannot obtain cannabis products until this is completed

Step 8: A prompt will appear for you to choose how to supply your documentation. Click “CHECK STATE RESIDENCY STATUS” to obtain your Driver License or Florida State ID from FLHSMV.

Proof Of Residency Source

Would you like to use the proof of residence we receive from the FLHSMV as part of your card application?

Supplying your own proof of residence instead of importing the data from the FLHSMV may increase the processing time of your application.

GO BACK **CHECK STATE RESIDENCY STATUS** **SUPPLY MY OWN**

← *Step 8: Click "CHECK STATE RESIDENCY STATUS"*

Step 8A: Click “PROCEED.”

Confirm

You're about to check for your State ID Residency status to Insert Into this Card Application. If electronic Proof of Residency is found, it will replace any POR uploads you currently have in your application. If nothing is found, no change will be made. Click "Proceed" below to continue.

GO BACK **PROCEED** ← *Step 8A: Click "PROCEED"*

Step 9: Review all data to make sure it is accurate. Then click “APPLY.”

Current Information:

Updated Information:

When supplying the rest of your application, you may add this photo from the HSMV to your Application, or manually supply one.

Last Name: ANY

First Name: NAME

Middle Initial:

Date Of Birth:

SSN:

Florida DL or State ID #: A*****

Gender: Male

Address: 2900 APALACHEE PKWY B341

City: TALLAHASSEE

County: Leon

ZIP code: 32399-1025

Permanent Florida resident?: Yes

Seasonal Florida resident?: No

If Seasonal, Permanent State?: N/A

APPLY GO BACK

Step 9: Click “APPLY”

Step 10*: Read the confirmation message and click “APPLY” to confirm.

Apply to your Card Application?

Proceeding will update your Card Application with the information shown.

GO BACK APPLY

Step 10: Click “APPLY”

**You may supply a photo from your device. Please note that using the FLHSMV sourced data may cut down on processing time, while supplying your own photo may increase the processing time.*

For instructions on uploading your proof of residence from a desktop/laptop computer, see our [Uploading Residency Documents from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For instructions on uploading proof of residence from a mobile device, see our [Uploading Residency Documents from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 11: Electronically sign your application. Scroll to the bottom of the page to the “Signature” section to type in your first name and last name in the boxes provided.

Step 12: Click “SUBMIT MY CARD APPLICATION.”

The screenshot shows the 'Signature' section of a web form. At the top, a blue header bar contains the word 'Signature'. Below it, a red instruction line reads: 'To sign below, supply **PATIENT** in the First Name text box, and **ANY** in the Last Name text box.' There are two text input fields: 'Type in your first name:' and 'Type in your last name:'. Red arrows point to these fields with the text 'Step 11: Type your first name' and 'Step 11: Type your last name' respectively. Below the fields is a blue button labeled 'SUBMIT MY CARD APPLICATION'. A red arrow points to this button with the text 'Step 12: Click “SUBMIT MY CARD APPLICATION”'. On the right side, there is a large yellow question mark icon and a red warning box that says: 'You must sign to apply. You cannot obtain cannabis products until this is completed and reviewed by the Office of Medical Marijuana Use.' At the bottom, there is a small disclaimer in fine print.

Step 13: Click the button that says, “CLICK HERE TO PAY ONLINE,” which will appear after you submit your card application.

The screenshot shows the 'Payment Record' section of a web form. At the top, a blue header bar contains the word 'Payment Record'. Below it, a red instruction line reads: 'Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.' There are two main sections: 'Pay By Mail:' and 'Pay Online:'. The 'Pay By Mail:' section includes the text 'You may mail in your payment in to the following address:' followed by the address: 'Florida Department of Health, ATTN: Office of Medical Marijuana Use, PO Box 31313, Tampa, FL 33631-3313'. The 'Pay Online:' section includes the text 'If you have already sent in your payment in the form of a check or money order, please do not click on the payment link as this will generate duplicate payments against your account.' Below this text is a blue button labeled 'CLICK HERE TO PAY ONLINE'. A red arrow points to this button with the text 'Step 13: Click “CLICK HERE TO PAY ONLINE”'. On the right side, there is a large yellow question mark icon and a red warning box that says: 'A Payment has not been processed'. At the bottom, there is a small disclaimer in fine print.

Step 14: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. A \$2.75 convenience fee applies to each online payment.

Step 15: Select Method of Payment. Currently credit cards, debit cards and e-checks are acceptable payment.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$17.75

Select Payment Method
☒ Credit Card ☐ Bank Account

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option...

Routing Number: ?
Routing Number

Account Number: ?
Account Number

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$17.75

Continue

Step 15: Select Payment Method. Choose Credit Card for Credit Cards and Debit Cards or Bank Account for E-Checks

Step 15A: If "Credit Card" was selected, fill out all the credit card information. Click "Continue" when finished.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$17.75

Select Payment Method
☒ Credit Card ☐ Bank Account

Name on Card:
Name on Card

Credit Card Number:
Credit Card Number

Expiration Date:
MM / YY

CVV: ?
CVV

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$17.75

Continue

Step 15A: Fill out all payment information

Step 15A: Click "Continue" after all the above information is fill out

Step 15B: If “Bank Account” was selected, fill out all the banking information. Click “Continue” when finished.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
☒ **AMOUNT DUE : \$17.75**

Select Payment Method
☒ Credit Card ☐ Bank Account

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$17.75

Name on Bank Account:

Account Type:

Routing Number: ?

Account Number: ?

Continue

Step 15B: Fill out all payment information

Step 15B: Click "Continue"

Step 16: Confirm that all the information is correct and input your email address, so you receive your payment confirmation.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details **2 Payment Details** **3 Confirm Payment** **4 Payment Complete**

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email
Email Address


☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 16: Confirm all information is correct

Step 16: Input Confirmation Email

Step 16A: Once you confirm all the information is correct and have input your email address, click “I agree to the Terms and Conditions.” Then click “Make a Payment.”



It's a New Day in Public Health.

The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details

2 Payment Details

3 Confirm Payment

4 Payment Complete

Review your payment details

Edit Details

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

Email Address

☐ I agree to the Terms and Conditions

Cancel

Make a Payment

Step 16A: Click “I agree to the Terms and Conditions”

Step 16A: Click “Make a Payment”

Step 17: Click “Print for your Records” to print the confirmation of the payment.

1 Account Details

2 Payment Details

3 Confirm Payment

4 Payment Complete

Department of Health

Thank you for your payment!

Click here to make another payment

CONFIRMATION NUMBER

PATIENT ID

DATE OF BIRTH

PAYMENT DATE

PAYMENT METHOD

CONFIRMATION EMAIL

PAYMENT AMOUNT

Print for your Records

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a [\$75/\$15] processing fee. A 2.75 convenience fee will be added to each online payment.

Department of Health

www.Bill2Pay.com

Step 17: Click “Print for your Records”

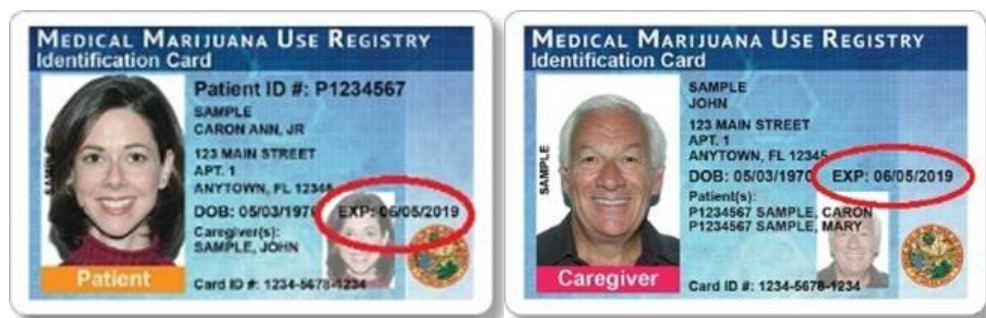
You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Once your Identification Card application has been approved, you will then be able to contact one of the [licensed medical marijuana treatment centers](https://knowthefactsmmj.com/mmtc) to fill an order. A complete list of licensed treatment centers can be found on our Know the Facts MMJ website (<https://knowthefactsmmj.com/mmtc>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry Patient and Caregiver Renewal Instructions

To maintain an active Medical Marijuana Use Registry Identification Card, patients and caregivers must annually submit a renewal application. Renewal applications are available beginning **45 days** prior to the expiration date of the card. The expiration date of the identification card is printed on the front of the card.



Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the “YOUR CARD” menu option at the top of the page to view your Application History page.



Step 3: Click “BEGIN RENEWAL” to open a renewal application. You may start a renewal application **45 days** prior to your card’s expiration date. The number of days until you can begin a renewal application will be listed on this page. If your previous card is still valid, renewing your card will not affect your ability to obtain products.



Step 4: Click “PROCEED.”

Manage Card Application

You indicated you wish to manage your Card Application. The first step is verifying your information.

PROCEED **ABANDON**

Step 4: Click “PROCEED”

Step 5: Review all data to make sure it is accurate. Then click “APPLY.”

Current Information:

Updated Information:

When supplying the rest of your application, you may add this photo from the HSMV to your Application, or manually supply one.

Current Information:

Last Name: ANY
First Name: NAME
Middle Initial:
Date Of Birth:
SSN:
Florida DL or State ID #: A-
Gender: Male
Address: 2900 APALACHEE PKWY B341
City: TALLAHASSEE
County: Leon
ZIP code: 32399-1025
Permanent Florida resident?: Yes
Seasonal Florida resident?: No
If Seasonal, Permanent State?: N/A

Updated Information:

Last Name: ANY
First Name: NAME
Middle Initial: Z
Date Of Birth:
SSN:
Florida DL or State ID #: A-
Gender: Male
Address: 2900 APALACHEE PKWY B341
City: TALLAHASSEE
County: Leon
ZIP code: 32399-1025
Permanent Florida resident?: Yes
Seasonal Florida resident?: No
If Seasonal, Permanent State?: N/A

APPLY **GO BACK**

Step 5: Click “APPLY”

Step 6: Read the confirmation message and click “APPLY” to confirm.

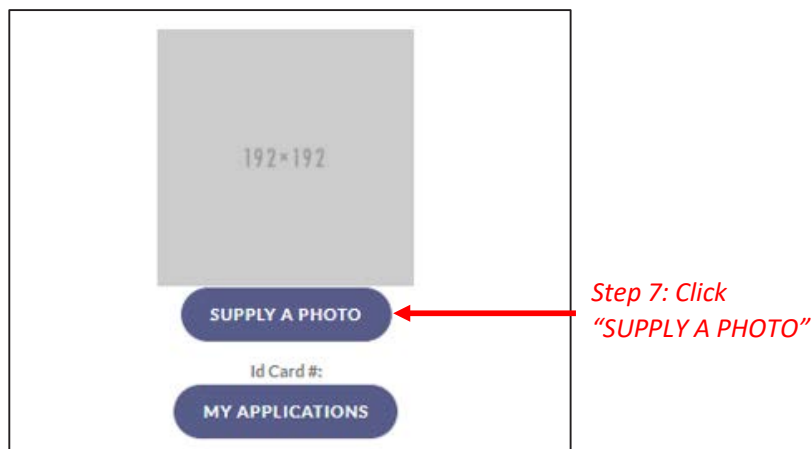
Apply to your Card Application?

Proceeding will update your Card Application with the information shown.

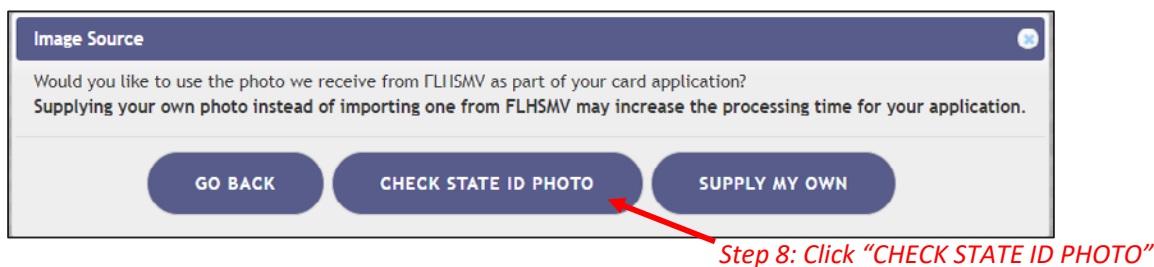
GO BACK **APPLY**

Step 6: Click “APPLY”

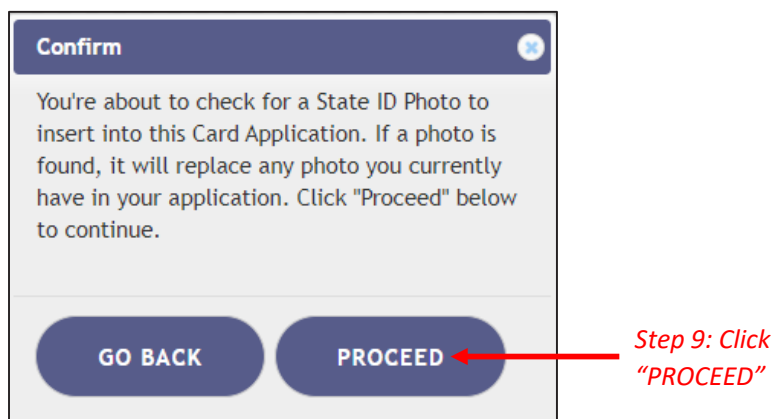
Step 7: Click “SUPPLY A PHOTO” to supply either your Florida State ID photo, or to supply your own passport-style photo to your application.



Step 8: A prompt appears for you to either check for your State ID photo or to supply your own passport-style photo. Clicking “CHECK STATE ID PHOTO” will upload your driver’s license photo from the Florida Department of High Safety and Motor Vehicles’ (FLHSMV) demographic database. Clicking “SUPPLY MY OWN” will allow you to upload a photo from your device. *(Using the FLHSMV sourced data will automatically approve the photo and may cut down on processing time, while supplying your own photo may increase the processing time.)*



Step 9: Read the message and click “PROCEED.”



For step-by-step instructions uploading your photo from your desktop/laptop computer, see our [Uploading a Photo from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For instructions on uploading your photograph from a mobile device, see our [Uploading a Photo from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 10: The next step will be to upload your Proof of Residency documentation. Scroll down to the section titled “Proof of Residence” and then click “Supply Proof.”

Review the [Required Proof of Residency Documentation](https://knowthefactsmmj.com/patients/cards) on our Know the Facts MMJ page (<https://knowthefactsmmj.com/patients/cards>)

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1, or provide a copy of two documents as specified in section 381.986(5)(b)2, Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3, Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1, Florida Statutes. You may upload up to 5 files into your application. You currently have 0 document(s).

SUPPLY PROOF ← *Step 10: Click "SUPPLY PROOF"*

?

You must supply Proof of Residence to apply

The patient cannot obtain cannabis products until this is completed

Step 11: Click “CHECK STATE RESIDENCY STATUS” to obtain your Driver License or Florida State ID from FLHSMV. If you wish to upload your own photo, click “SUPPLY MY OWN” to supply your own proof of residency document. Select the file you wish to upload and click “OPEN” The document will appear below the “SUPPLY PROOF” button.

Proof Of Residency Source

Would you like to use the proof of residence we receive from the FLHSMV as part of your card application?
Supplying your own proof of residence instead of importing the data from the FLHSMV may increase the processing time of your application.

GO BACK **CHECK STATE RESIDENCY STATUS** **SUPPLY MY OWN**

↑

Step 11: Click “CHECK STATE RESIDENCY STATUS” to supply a valid FL Driver’s License or FL Identification Card



Step 12: Click “PROCEED.”

Confirm

You're about to check for your State ID Residency status to insert into this Card Application. If electronic Proof of Residency is found, it will replace any POR uploads you currently have in your application. If nothing is found, no change will be made. Click "Proceed" below to continue.

GO BACK **PROCEED** ← *Step 12: Click "PROCEED"*

Step 13: Review all data to make sure it is accurate. Then click “APPLY.”

Current Information:	Updated Information:
	
Last Name: ANY	Last Name: ANY
First Name: NAME	First Name: NAME
Middle Initial:	Middle Initial: Z
Date Of Birth: [REDACTED]	Date Of Birth: [REDACTED]
SSN: [REDACTED]	SSN: [REDACTED]
Florida DL or State ID #: A-[REDACTED]	Florida DL or State ID #: A-[REDACTED]
Gender: Male	Gender: Male
Address: 2900 APALACHEE PKWY B341	Address: 2900 APALACHEE PKWY B341
City: TALLAHASSEE	City: TALLAHASSEE
County: Leon	County: Leon
ZIP code: 32399-1025	ZIP code: 32399-1025
Permanent Florida resident?: Yes	Permanent Florida resident?: Yes
Seasonal Florida resident?: No	Seasonal Florida resident?: No
If Seasonal, Permanent State?: N/A	If Seasonal, Permanent State?: N/A
<div>When supplying the rest of your application, you may add this photo from the HSMV to your Application, or manually supply one.</div>	
<div>APPLY GO BACK</div> <p>Step 13: Click “APPLY”</p>	

Step 14: Click “APPLY.”

Apply to your Card Application?

Proceeding will update your Card Application with the information shown.

GO BACK APPLY

Step 14: Click “APPLY”

For instructions on uploading your proof of residence from a desktop/laptop computer, see our [Uploading Residency Documents from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For instructions on uploading proof of residence from a mobile device, see our [Uploading Residency Documents from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 15: Electronically sign your application. Scroll to the bottom of the page to the “Signature” section to type in your first name and last name in the boxes provided.

Step 16: Click “SUBMIT MY CARD APPLICATION.”

Signature

To sign below, supply **PATIENT** in the First Name text box, and **ANY** in the Last Name text box.

Type in your first name:

Type in your last name:

[SUBMIT MY CARD APPLICATION](#)

Step 15: Type your first name

Step 15: Type your last name

Step 16: Click “SUBMIT MY CARD APPLICATION”

The undersigned person certifies that the applicant has requested a physical Medical Marijuana Use Registry Identification Card as authorized under section 381.005, Florida Statutes, and Chapter 24-A, F.A.C. The information contained in this application and in any attached exhibits that serves as a basis for card issuance, is accurate and complete, and that no one other than me or my caregiver is submitting this request on my behalf. I understand that knowingly making a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree punishable as provided in sections 775.082 or 775.083, Florida Statutes.

?

You must sign to apply.
You cannot obtain cannabis products until this is completed and reviewed by the Office of Medical Marijuana Use.

Step 17: A pop-up will appear advising that application is not complete until payment is received. Click “CLOSE.”

Payment Available

Thank you for submitting your Medical Marijuana Use Registry application. Your application is not complete until we receive your processing fee.

Please go to the Payment Record section to either Pay Online or Pay by Mail.

[CLOSE](#)

Step 17: Click “CLOSE”

Step 18: Click the button that says, “CLICK HERE TO PAY ONLINE,” which will appear after submitting your card application.

Payment Record

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.

Pay By Mail:
You may mail in your payment in to the following address:

Florida Department of Health
ATTN: Office of Medical Marijuana Use
PO Box 31313
Tampa, FL 33631-3513

Pay Online:
If you have already sent in your payment in the form of a check or money order, please do not click on the payment link as this will generate duplicate payments against your account.

[CLICK HERE TO PAY ONLINE](#)

A \$2.75 convenience fee will be added to each online payment.

?

A Payment has not been processed

Step 18: Click “CLICK HERE TO PAY ONLINE”

Step 19: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. A \$2.75 convenience fee applies to each online payment.

Step 20: Select Method of Payment. Currently credit cards, debit cards and e-checks are acceptable payment.

The screenshot shows the Florida Health payment portal. At the top, there is a logo and a message: "It's a New Day in Public Health. The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts." Below this is a progress bar with three steps: "1 Payment Details", "2 Confirm Payment", and "3 Payment Complete". The "Payment Details" step is active. The main content area is divided into two columns. The left column has a "Select Payment Amount" section with a blue button labeled "AMOUNT DUE : \$77.75". Below this is a "Select Payment Method" section with two radio buttons: "Credit Card" (selected) and "Bank Account". A red arrow points from the "Credit Card" radio button to a red text box on the right. The right column has a "My Account Details" section with fields for "PATIENT ID", "DATE OF BIRTH", "ADDRESS", and "AMOUNT DUE" (displaying "\$77.75"). Below the "Select Payment Method" section are fields for "Name on Bank Account", "Account Type" (a dropdown menu), "Routing Number", and "Account Number". A "Continue" button is at the bottom right.

Step 20: Select Payment Method. Choose Credit Card for Credit Cards and Debit Cards or Bank Account for E-Checks

Step 21A: If "Credit Card" was selected, fill out all the credit card information. Click "Continue" when finished.

This screenshot shows the same Florida Health payment portal, but now the "Credit Card" radio button is selected under "Select Payment Method". The "Name on Card" field is visible. Below it are fields for "Credit Card Number" (with icons for Visa, Mastercard, Discover, and American Express) and "Expiration Date" (with a "MM / YY" format). To the right of the "Expiration Date" field is a "CVV" field with a "CVV" label and a "CVV" input field. A red arrow points from the "CVV" label to the "CVV" input field. A red text box on the right says "Step 21A: Fill out all payment information". Another red arrow points from this text box to the "Continue" button at the bottom right. A third red arrow points from the "Continue" button to another red text box at the bottom right that says "Step 21A: Click 'Continue' after all payment information is entered".

Step 21A: Fill out all payment information

Step 21A: Click "Continue" after all payment information is entered

Step 21B: If “Bank Account” was selected, fill out all the banking information. Click “Continue” when finished.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount

☒ **AMOUNT DUE : \$77.75**

Select Payment Method

☒ Credit Card ☐ Bank Account

My Account Details

PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option

Routing Number: ?
Routing Number

Account Number: ?
Account Number

Continue

Step 21B: Fill out all payment information

Step 21B: Click "Continue" after all payment information is entered

Step 22A: Confirm that all the information is correct and input your email address, so you receive your payment confirmation.

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details **2 Payment Details** **3 Confirm Payment** **4 Payment Complete**

Review your payment details [Edit Details](#)

PATIENT ID
DATE OF BIRTH
PAYMENT METHOD
PAYMENT AMOUNT

Confirmation Email
Email Address

☐ I agree to the Terms and Conditions

Cancel **Make a Payment**

Step 22A: Confirm all information is correct

Step 22A: Input Confirmation

Step 22B: Once you confirm all the information is correct and have input your email address, click “I agree to the Terms and Conditions.” Then click “Make a Payment.”

Florida HEALTH

It's a New Day in Public Health.
The Florida Department of Health works to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 22B: Click “I agree to the Terms and Conditions”

Step 22B: Click “Make a Payment”

Step 23: Click “Print for your Records” to print the confirmation of the payment.

Florida HEALTH

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Department of Health
Thank you for your payment!

[Click here to make another payment](#)

CONFIRMATION NUMBER

PATIENT ID

DATE OF BIRTH

PAYMENT DATE

PAYMENT METHOD

CONFIRMATION EMAIL

PAYMENT AMOUNT

[Print for your Records](#)

Step 23: Click “Print for your Records”

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a [\$75/\$15] processing fee. A 2.75 convenience fee will be added to each online payment.

Department of Health www.Bill2Pay.com

You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

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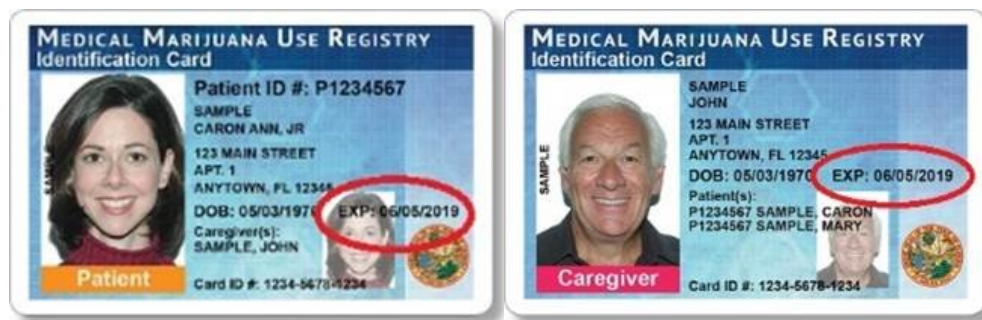
For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Patient and Caregiver Renewal Instructions

No Suitable Match in Florida Highway Safety and Motor Vehicle Database

To maintain an active Medical Marijuana Use Registry Identification Card, patients and caregivers must annually submit a renewal application. Renewal applications are available beginning **45 days** prior to the expiration date of the card. The expiration date of the identification card is printed on the front of the card.



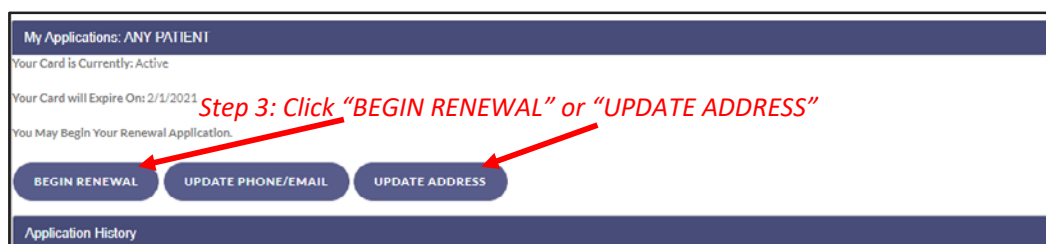
Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the “YOUR CARD” menu option at the top of the page to view your Application History page.



Step 3: Click “BEGIN RENEWAL” or “UPDATE ADDRESS” depending on which application you want to start. You may start a renewal application **45 days** prior to your card’s expiration date. The number of days until you can begin a renewal application will be listed on this page. If your previous card is still valid, renewing your card will not affect your ability to obtain products.



Step 4: Click “PROCEED.”

Manage Card Application

You indicated you wish to manage your Card Application. The first step is verifying your information.

PROCEED ABANDON

Step 4: Click “PROCEED”

Step 4A: Click “SUPPLY MANUALLY.”

No Match for Your Information

A suitable record for the DOB, SSN, and Driver's License / State ID # on your profile was not found. You may supply your application information manually or go back.

GO BACK SUPPLY MANUALLY

Step 4A: Click “SUPPLY MANUALLY”

Depending on the type of application you requested, you will get one of two prompts:

Step 4B: Click “RENEW” for a renewal application or click “CHANGE ADDRESS” for a change of address application.

RENEW

Application Renewal

You are about to renew your Medical Marijuana Use Id Card Application.

You will have to sign for your new application and it must be approved by the OCU.

Your current application will be valid to the expiration date

GO BACK RENEW

Step 4B: Click “RENEW”

OR

CHANGE ADDRESS

Address Change Application

This will NOT renew your Medical Marijuana Use Registry ID Card.

Click continue if you wish to send the OMMU an online Address Change Application for your Medical Marijuana ID Card

Note: if you click continue, you will need to also supply a new Proof of Residence, an additional Payment totaling \$17.75, and you will need to electronically sign for this Address Change Application.

Your current card will stay valid to its Expiration Date.

GO BACK CHANGE ADDRESS

Step 4B: Click “CHANGE ADDRESS”

Step 5: Click “SUPPLY A PHOTO” to either supply your State ID photo, or to supply your own passport-style photo to your application.

Change of Address applications will have the photo previously approved by the Medical Marijuana Use Registry. Proceed to Step 6.

Application For: PATIENT, ANY

192x192

Step 5: Click “SUPPLY A PHOTO”

SUPPLY A PHOTO

Id Card #:

MY APPLICATIONS

A full-face photo must be submitted in order to complete your application. If your Florida Driver License photo or Florida Identification Card photo appears in your application in the Registry resulting from accurate DOB/SSN entered by your physician, the most efficient process is to utilize that photo for your Medical Marijuana Card Application.

Step 5A: A prompt appears for you to either check for your Florida State ID photo or to supply your own passport-style photo. Clicking “CHECK MY STATE ID” will upload your driver’s license photo from the Florida Department of Highway Safety and Motor Vehicles’ (FLHSMV) demographic database. Clicking “SUPPLY MY OWN” will allow you to upload your own photo from your device. *(Using the FLHSMV sourced data will automatically approve the photo and may cut down on processing time, while supplying your own photo may increase the processing time.)*

Image Source

Would you like to use the photo we receive from FLHSMV as part of your card application?
Supplying your own photo instead of importing one from FLHSMV may increase the processing time for your application.

Step 5A: Click “CHECK STATE ID PHOTO”

GO BACK CHECK STATE ID PHOTO SUPPLY MY OWN

Step 5B: Read the prompt and click “PROCEED” to continue.

Confirm

You're about to check for a State ID Photo to insert into this Card Application. If a photo is found, it will replace any photo you currently have in your application. Click "Proceed" below to continue.

Step 5B: Click “PROCEED”

GO BACK PROCEED

The photo from FLHSMV will be displayed on your application. The photo is automatically approved when using FLHSMV to supply your application.

Application For PATIENT, ANY

SUPPLY A PHOTO

REMOVE EXISTING PHOTO

Id Card #:

MY APPLICATIONS

A full-face photo must be submitted in order to complete your application. If your Florida Driver License photo or Florida Identification Card photo appears in your application in the Registry resulting from accurate DOB/SSN entered by your physician, the most efficient process is to utilize that photo for your Medical Marijuana Card Application.

Step 6: Scroll down to the section titled “Proof of Residence” and then click “SUPPLY PROOF.”

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1, or provide a copy of two documents as specified in section 381.986(5)(b)2, Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3, Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1, Florida Statutes. You may upload up to 5 files into your application. You currently have 0 document(s).

SUPPLY PROOF ← *Step 6: Click “SUPPLY PROOF”*

?

You must supply Proof of Residence to apply
You cannot obtain cannabis products until this is completed

Step 6A: A prompt will appear for you to choose how to supply your documentation. Click “CHECK STATE RESIDENCY STATUS” to obtain your Driver License or Florida State ID from FLHSMV. If you wish to upload your own proof of residency documents, click “SUPPLY MY OWN.” Select the file you wish to upload and click “OPEN.” The document will appear below the “SUPPLY RESIDENCE” button.

Proof Of Residency Source

Would you like to use the proof of residence we receive from the FLHSMV as part of your card application?
Supplying your own proof of residence instead of importing the data from the FLHSMV may increase the processing time of your application.

Step 6A: Click “CHECK STATE RESIDENCY STATUS”

GO BACK **CHECK STATE RESIDENCY STATUS** **SUPPLY MY OWN**

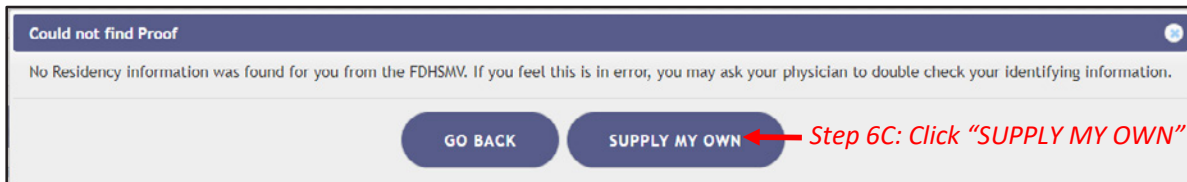
Step 6B: Click “PROCEED.”

Confirm

You're about to check for your State ID Residency status to insert into this Card Application. If electronic Proof of Residency is found, it will replace any POR uploads you currently have in your application. If nothing is found, no change will be made. Click "Proceed" below to continue.

GO BACK **PROCEED** ← *Step 6B: Click “PROCEED”*

Step 6C: Prompt appears stating a suitable record was not located. Click “SUPPLY MY OWN.”



For step-by-step instructions on uploading your photo from your desktop/laptop computer, see our [Uploading a Photo from a Desktop Computer](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

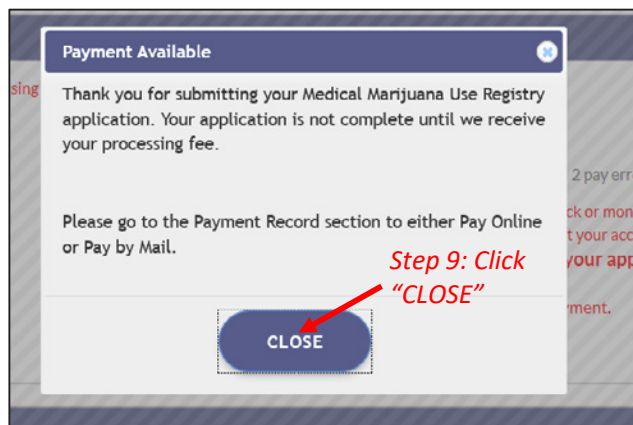
For instructions on uploading your photo from a mobile device, see our [Uploading a Photo from a Mobile Device](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 7: Electronically sign your application. Scroll to the bottom of the page to the signature section to type in your first name and last name in the boxes provided.

Step 8: Click “SUBMIT MY CARD APPLICATION.”



Step 9: A pop-up message will appear, stating that the application is not complete until you submit the processing fee. Click “CLOSE.”



Step 10: Click the button that says, “CLICK HERE TO PAY ONLINE,” which will appear after you submit your card application.

Payment Record

Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.

Pay By Mail:
You may mail in your payment in to the following address:

Florida Department of Health
ATTN: Office of Medical Marijuana Use
PO Box 31313
Tampa, FL 33631-3313

Pay Online:
If you have already sent in your payment in the form of a check or money order, please do not click on the payment link as this will generate duplicate payments against your account.

[CLICK HERE TO PAY ONLINE](#)


A \$2.75 convenience fee will be added to each online payment.

Step 10: Click “CLICK HERE TO PAY ONLINE”

A Payment has not been processed

Step 11: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. A \$2.75 convenience fee applies to each online payment.

Step 12: Select Method of Payment. Currently credit cards, debit cards and e-checks are acceptable payment.

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1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
☒ Credit Card ☐ Bank Account

Name on Bank Account:

Account Type:

Routing Number: ?

Account Number: ?

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Step 12: Select Payment Method. Choose Credit Card for Credit Cards and Debit Cards or Bank Account for E-Checks

Continue

Step 12A: If “Credit Card” was selected, fill out all the credit card information. Click “Continue” when finished.

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1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
Credit Card Bank Account

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Name on Card:
Name on Card

Credit Card Number: VISA MASTERCARD DISCOVER AMERICAN EXPRESS
Credit Card Number

Expiration Date: MM / YY **CVV: ?** CVV

Continue

Step 12A: Fill out all payment information

Step 12A: Click "Continue" after all payment information is entered

Step 12B: If “Bank Account” was selected, fill out all the banking information. Click “Continue” when finished.

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1 Payment Details **2 Confirm Payment** **3 Payment Complete**

Select Payment Amount
AMOUNT DUE : \$77.75

Select Payment Method
Credit Card Bank Account

My Account Details
PATIENT ID
DATE OF BIRTH
ADDRESS
AMOUNT DUE \$77.75

Name on Bank Account:
Name on Bank Account

Account Type:
Select an option...

Routing Number: ?
Routing Number

Account Number: ?
Account Number

Continue

Step 12B: Fill out all payment information

Step 12B: Click "Continue" after all payment information is entered

Step 13: Confirm that all the information is correct and input your email address to receive a payment confirmation.

Florida HEALTH

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1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

Email Address

☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 13: Confirm all information is correct

Step 13: Input Confirmation Email

Step 13A: Click “I agree to the Terms and Conditions.” Then click “Make a Payment.”

Florida HEALTH

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1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Review your payment details [Edit Details](#)

PATIENT ID

DATE OF BIRTH

PAYMENT METHOD

PAYMENT AMOUNT

Confirmation Email

Email Address

☐ I agree to the Terms and Conditions

[Cancel](#) [Make a Payment](#)

Step 13A: Click "I agree to the Terms and Conditions"

Step 13A: Click "Make a Payment"

Step 14: Click “Print for your Records” to print the confirmation of the payment.

1 Account Details 2 Payment Details 3 Confirm Payment 4 Payment Complete

Department of Health
Thank you for your payment!

[Click here to make another payment](#)

CONFIRMATION NUMBER [REDACTED]

PATIENT ID [REDACTED]

DATE OF BIRTH [REDACTED]

PAYMENT DATE [REDACTED]

PAYMENT METHOD [REDACTED]

CONFIRMATION EMAIL [REDACTED]

PAYMENT AMOUNT [REDACTED]

[Print for your Records](#) ← Step 14: Click “Print for your Records”

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Department of Health www.Bill2Pay.com

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For additional information, visit
KnowTheFactsMMJ.com
For Renewal and Change of Address Application:

Understanding the Registry

Uploading your Photo or Residence from a Desktop/Laptop Computer

The information below shows you how to upload a document from your laptop or desktop computer to the Medical Marijuana Use Registry.

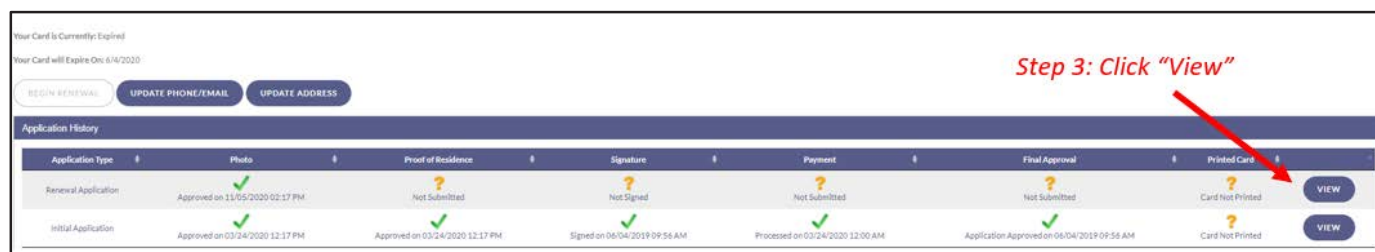
Step 1: Log into the Medical Marijuana Use Registry at <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

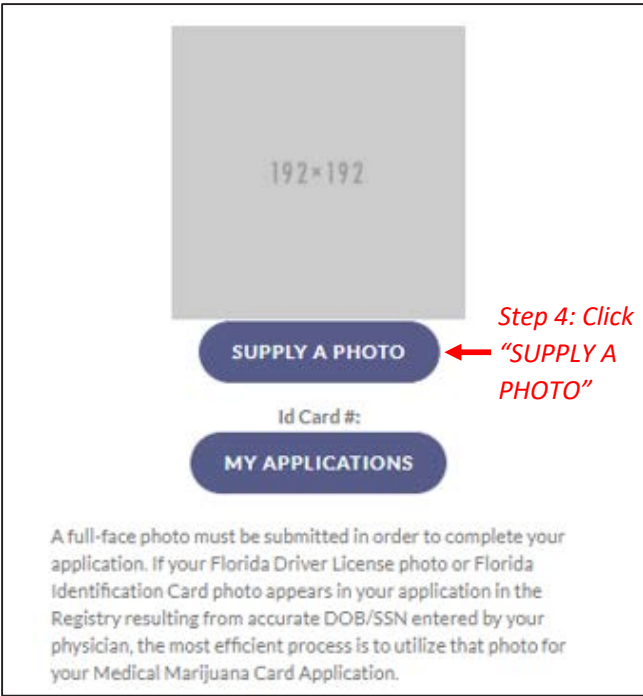
Step 2: Navigate to the “Your Card” menu option at the top of the page to view your identification card application.



Step 3: Click “View” on the application that requires the documents to be uploaded (look for yellow question mark(s)).

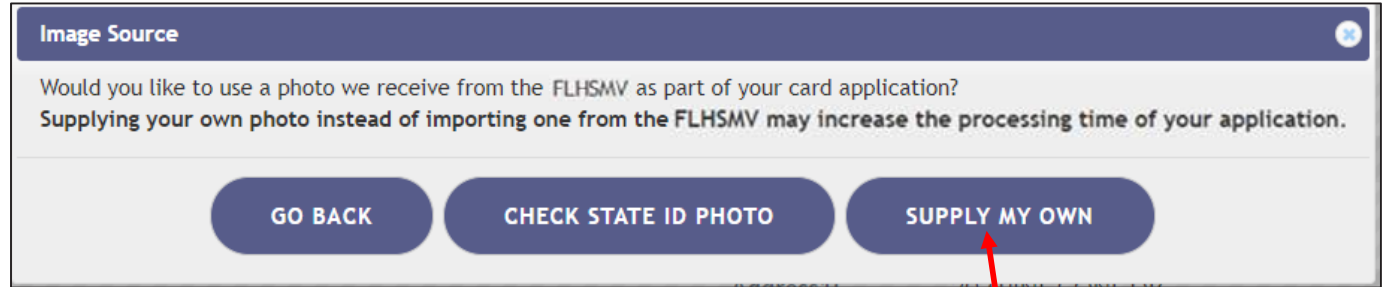


Step 4: Once you are on the application page, you will need to supply a headshot photo. Click “Supply A Photo” to either obtain your Florida Driver’s License or Florida identification (ID) card headshot photo or supply your own photo.



Step 5: Clicking “Check My State ID” will upload your driver’s license photo from the Florida Department of Highway Safety and Motor Vehicles’ (FLHSMV) demographic database. Click “Supply my Own” to upload your own passport-style photo. File Explorer will open for you to locate the file you wish to upload.

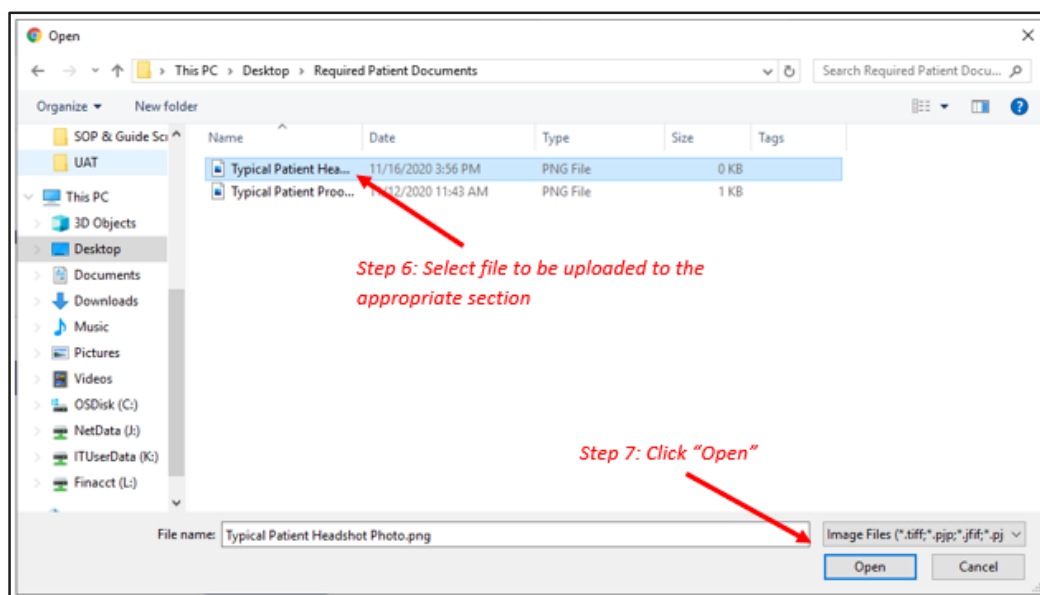
(Using the FLHSMV sourced data will automatically approve the photo and may cut down on processing time, while supplying your own photo may increase the processing time).



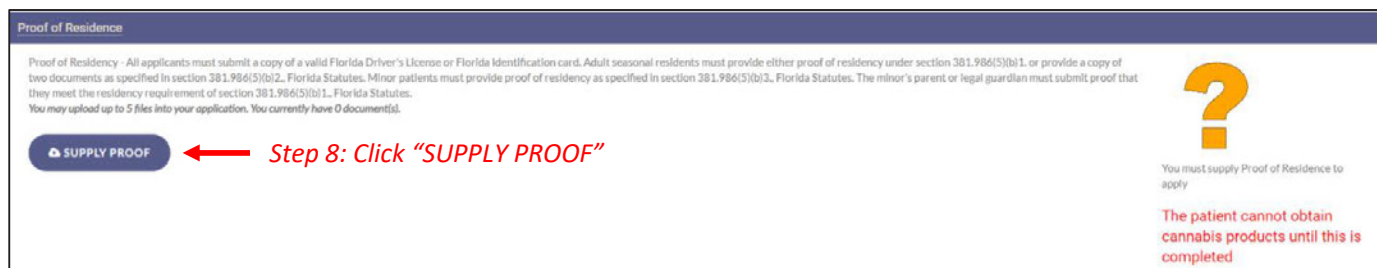
Step 5: Click “SUPPLY MY OWN”

Step 6: Navigate to the location on your desktop/laptop computer that has the file you wish to upload. Select the file to be uploaded.

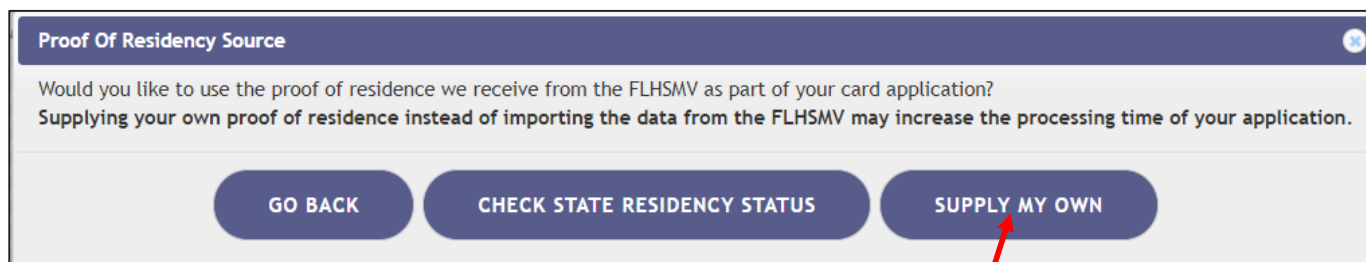
Step 7: Click “Open.”



Step 8: After supplying your own photo, you are redirected back to the application page. Scroll down to the “Proof of Residence” field and click “Supply Proof.”

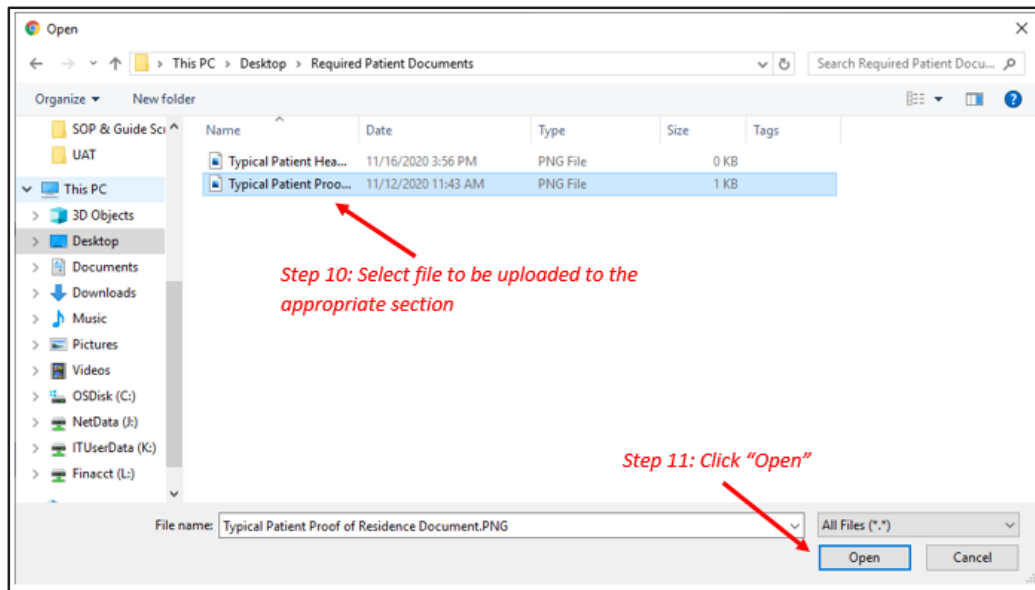


Step 9: A prompt will appear for you to either check FLHSMV for your State Residency status, or to supply your own. Click “Supply My Own.” The File Explorer will open for you to locate the file you wish to upload.

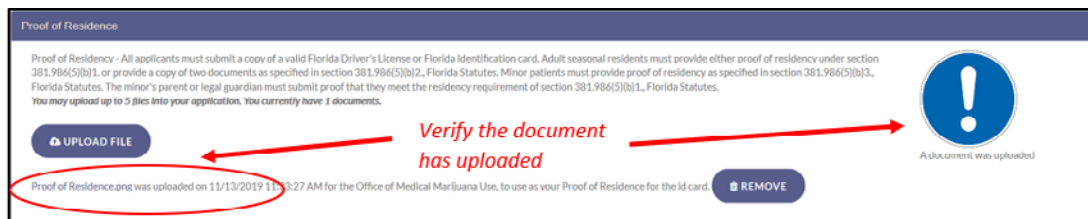


Step 10: Navigate to the location on your desktop/laptop computer that has the file you wish to upload. Select the file to be uploaded.

Step 11: Click “Open.”



You will be redirected back to your online application where you can verify that your document was successfully uploaded.



You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

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Understanding the Registry

Uploading Your Photo or Residence from a Mobile Device

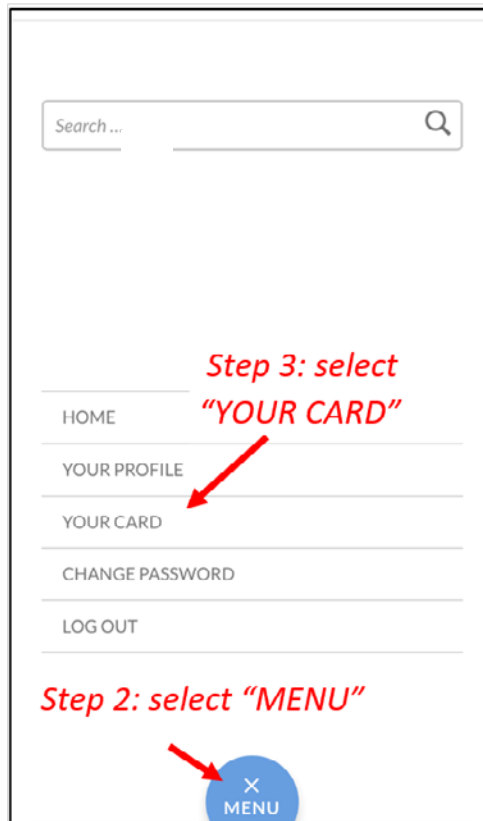
The information below shows you how to upload a document from a smartphone or tablet to the Medical Marijuana Use Registry.

Step 1: Log into the Medical Marijuana Use Registry at <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Click on the “Menu” button at the bottom of the screen.

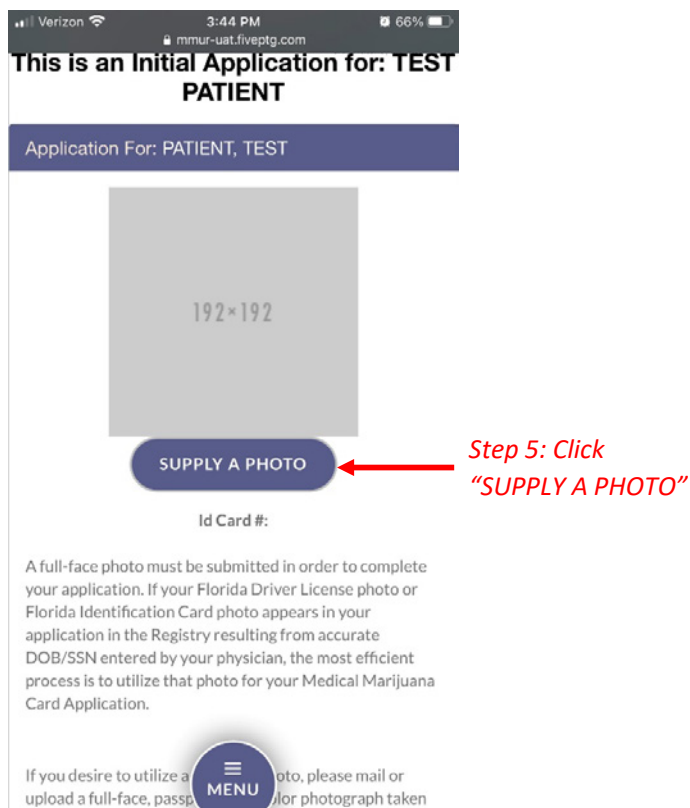
Step 3: Select “Your Card” from the menu options to view your identification card application.



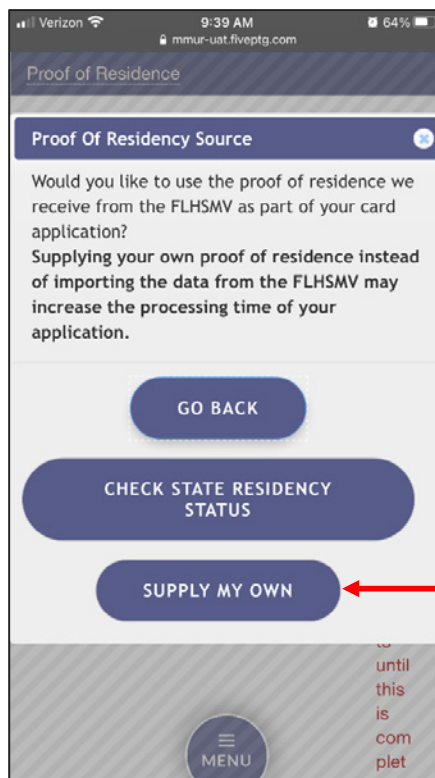
Step 4: You are brought to your applications dashboard. Click “View” next to the application that requires the documents to be uploaded (look for yellow question mark(s)).



Step 5: After clicking “View” you are brought to your application page. Click “Supply A Photo” under the headshot photo field.

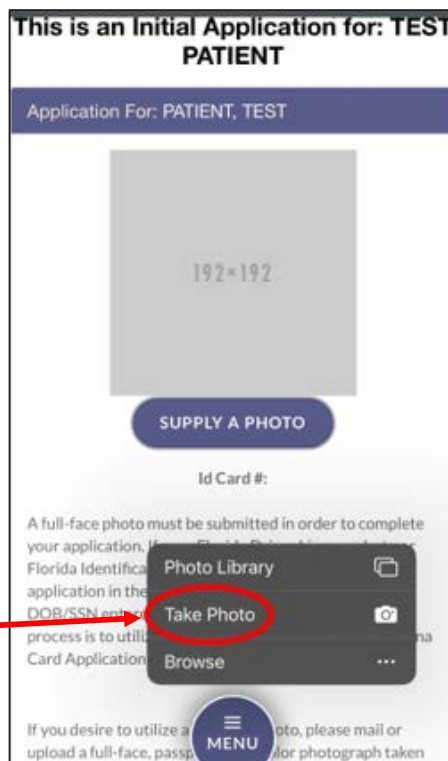


Step 6: Click “Supply My Own.”



*Step 6: Click
"SUPPLY MY OWN"*

Step 7: Click “Take Photo.”



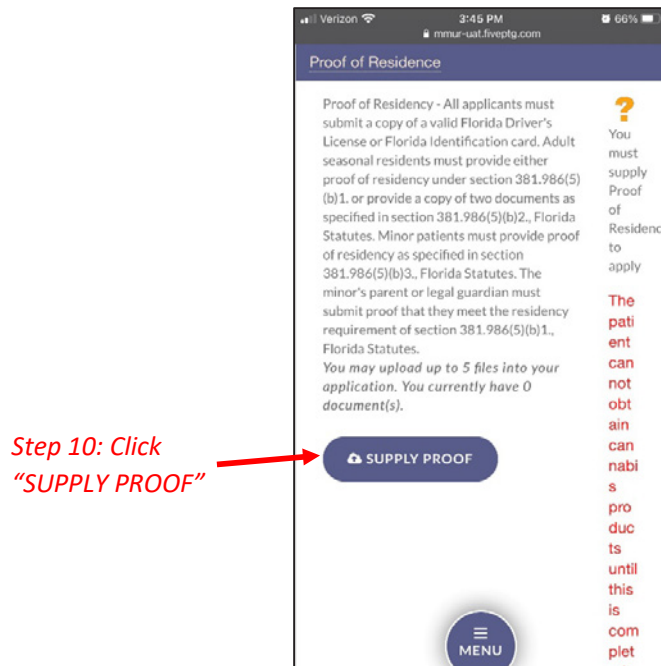
*Step 7: Click
"Take Photo"*

Step 8: Take a clear passport-style photo with the front-facing camera. The photo needs to be a headshot photo, shoulders up, with a solid white background.

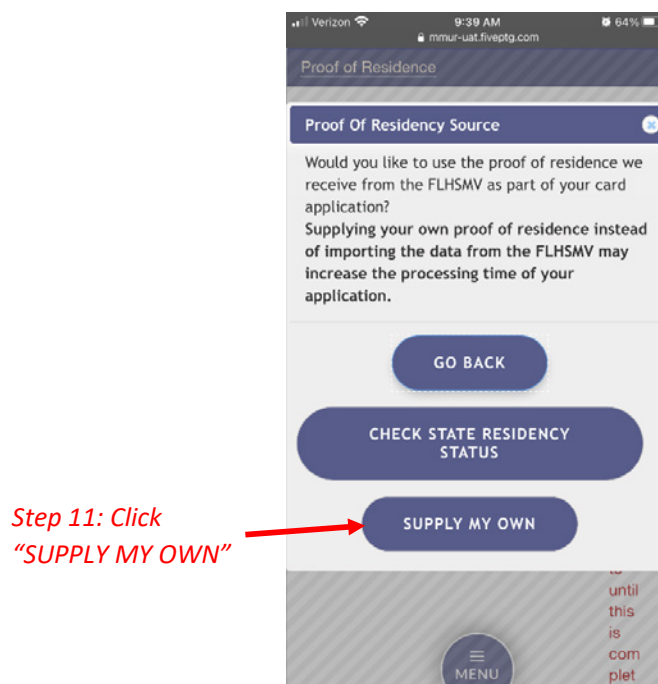
Step 9: Click “Use Photo” if the photo taken was clear and meets the requirements. Click “Retake” if the photo is not clear.



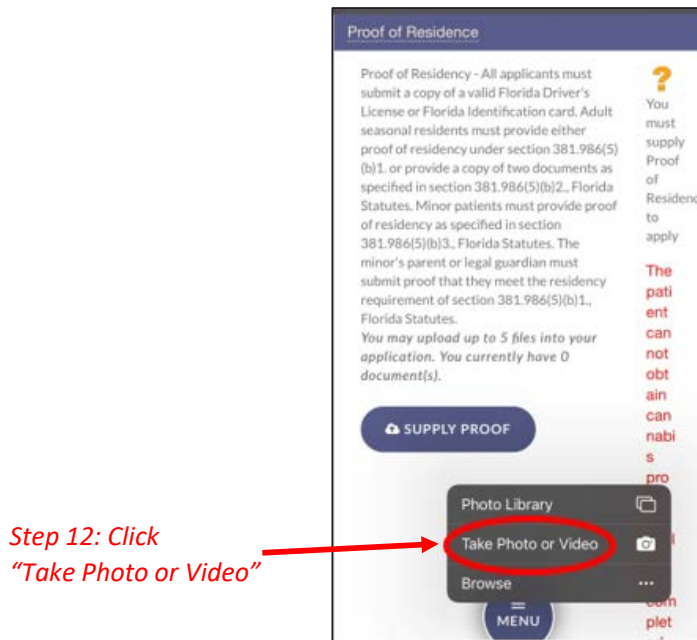
Step 10: Next scroll down to the Proof of Residence field. Click “Supply Proof.”



Step 11: Click “Supply My Own.”

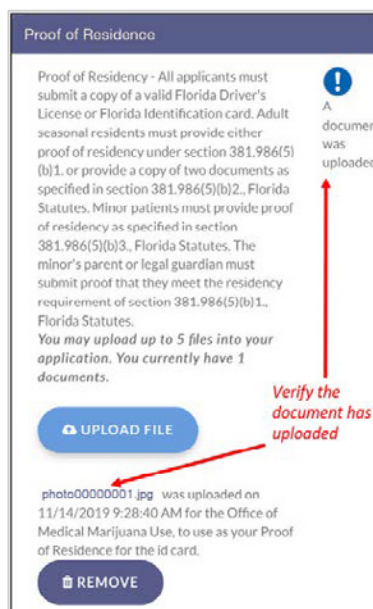


Step 12: Click “Take Photo or Video.”



Step 13: Take a clear photo of your Proof of Residence document(s). Ensure that your name, address, and the date on all the documents are legible.

Step 14: Click “Use Photo” if the photo taken was clear and meets the requirements. Click “Retake” if the required information is not clearly visible. You will be redirected to your online application where you can verify that your document was successfully uploaded.



You can check the status of your application as it is being reviewed. To learn what each status icon stands for, please see our [Understanding My Application Status](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ website (<https://knowthefactsmmj.com/registry/#instructional-guides>).

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KnowTheFactsMMJ.com

Understanding the Registry

Create New Patient using Highway Safety and Motor Vehicles Demographic Information

Before creating a new patient profile in the Medical Marijuana Use Registry, you must ensure the patient does not already have a patient profile. If you search for a patient in the Medical Marijuana Use Registry and no existing patient profile was found, you will need to add the patient to the Medical Marijuana Use Registry and certify the patient in compliance with 381.986 (4), Florida Statutes.

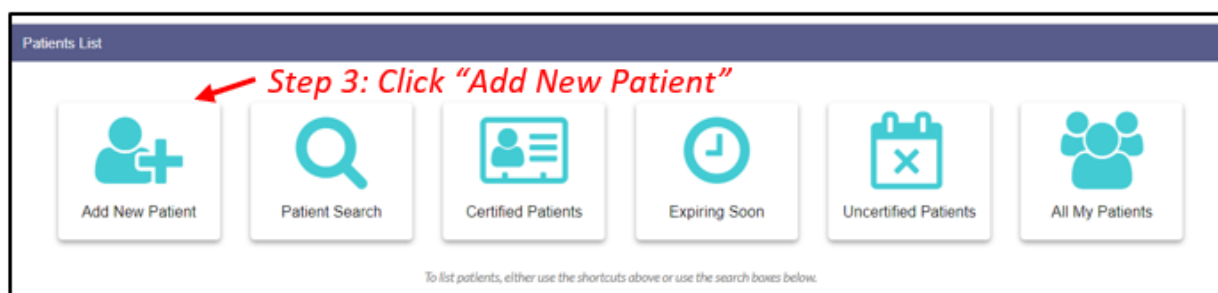
Step 1: Log into the Medical Marijuana Use Registry (<https://mmuregistry.flhealth.gov/>).

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the “Patient Management” menu option at the top of the page and click on “My Patients.”



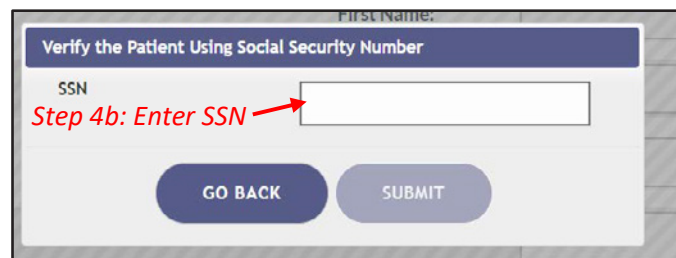
Step 3: Click “Add New Patient.”



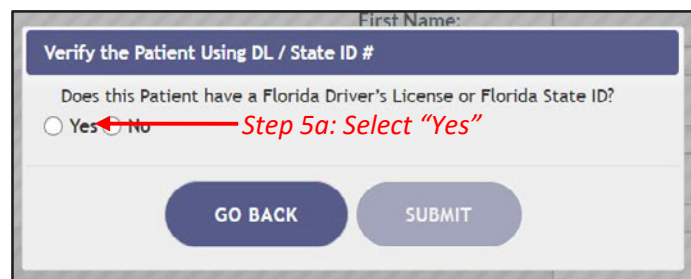
Step 4a: Select “Yes” to enter the patient’s Social Security Number (SSN).



Step 4b: Enter the patient’s SSN. Do **not** include dashes or spaces.



Step 5a: Select “Yes” if the patient has a Florida Driver's License.



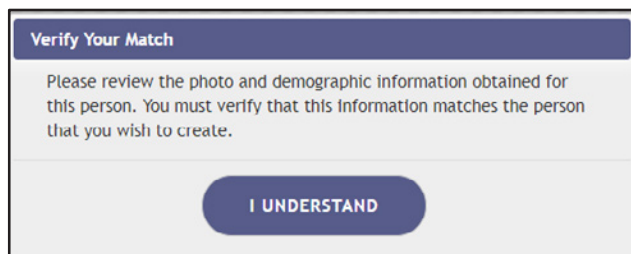
Step 5b: Enter the patient’s Florida Driver's License number (FL DL #) or Florida State Identification (ID) Card number (FL State ID #).



Step 6: Enter the patient’s date of birth (DOB).



Notification appears requesting to verify the information returned matches the person you want to enter into the Medical Marijuana Use Registry.

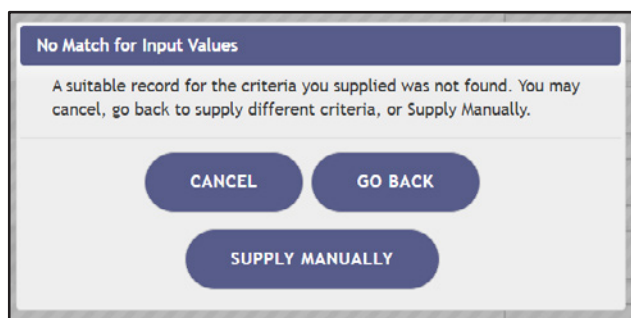


Verify Your Match

Please review the photo and demographic information obtained for this person. You must verify that this information matches the person that you wish to create.

I UNDERSTAND

If the information does not return a match from Highway Safety and Motor Vehicles, you will receive the following alert:



No Match for Input Values

A suitable record for the criteria you supplied was not found. You may cancel, go back to supply different criteria, or Supply Manually.

CANCEL **GO BACK**

SUPPLY MANUALLY

You can click “Go Back” to check the information supplied and try again or click “Supply Manually” to manually enter the patient’s information.

Step 7: Enter the patient’s telephone number and email address, if available. Patient photo is displayed for verification of identity. **Patient weight is required.**

Step 8: Click “Save.”



Patient Information

Verify photo displayed is the patient you are entering

Click here to download a copy of the Medical Marijuana Consent Form that is required by the Florida Board of Medicine for each of your patients.

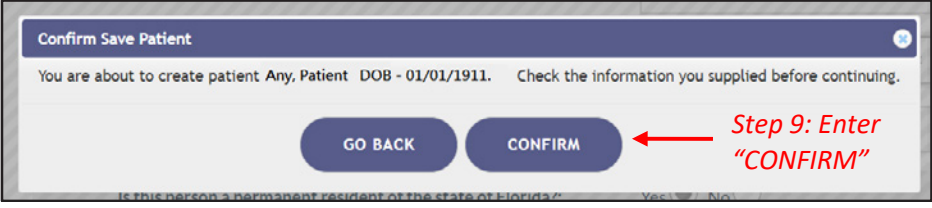
Step 7: Enter patient’s telephone number and email address if available

***Must enter the patient’s weight in lbs. or kg**

Step 8: Click “SAVE”

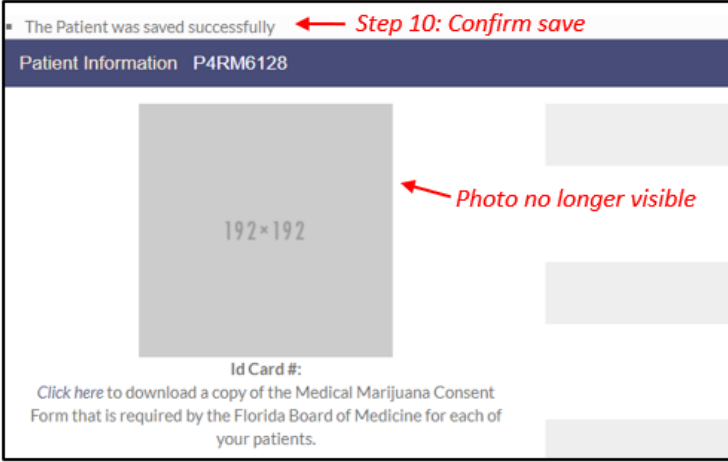
Last Name: Amy
First Name: Patient
Middle Initial:
Primary Phone:
Email Address:
Date Of Birth: 01/01/1911
Patient Number:
Does this patient have a Social Security Number: Yes ☒ No ☐
SSN: 000-00-0000
Florida DL or State ID #: A00000000000
Patient Weight:
Weight Type: lbs ☒ kg ☐
Gender: Male ☒ Female ☐
Address1: 123 Amy Street
Address2:
City: Tallahassee
County: Leon ☒
ZIP code: 32399
Is this person a permanent resident of the state of Florida?: Yes ☒ No ☐
Add Caregiver: Add After Saving
Patient is authorized to have more than one Caregiver per 381.996, F.S. ☐
BACK TO PATIENT LIST **SAVE**

Step 9: Confirm the patient information has been entered correctly. Click “Confirm” to save the patient.



The screenshot shows a web interface titled "Confirm Save Patient". Below the title, it says "You are about to create patient Any, Patient DOB - 01/01/1911. Check the information you supplied before continuing." At the bottom, there are two buttons: "GO BACK" and "CONFIRM". A red arrow points to the "CONFIRM" button with the text "Step 9: Enter 'CONFIRM'".

Step 10: Ensure the confirmation message indicates the patient was successfully added. Photo is no longer visible until card application is approved.



The screenshot shows a confirmation page. At the top, a message says "The Patient was saved successfully" with a red arrow pointing to it labeled "Step 10: Confirm save". Below this is a header "Patient Information P4RM6128". In the center, there is a large gray square placeholder with the text "192x192". A red arrow points to this placeholder with the text "Photo no longer visible". Below the placeholder, it says "Id Card #:" and "Click here to download a copy of the Medical Marijuana Consent Form that is required by the Florida Board of Medicine for each of your patients."

For instructions on creating a caregiver for the patient, see our [Creating a New Caregiver Profile](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Manually Creating a Patient

Before creating a new patient profile in the Medical Marijuana Use Registry, you must ensure the patient does not already have a patient profile. If you search for a patient in the Medical Marijuana Use Registry and no existing patient profile was found, you will need to add the patient to the Medical Marijuana Use Registry and certify the patient in compliance with 381.986 (4), Florida Statutes.

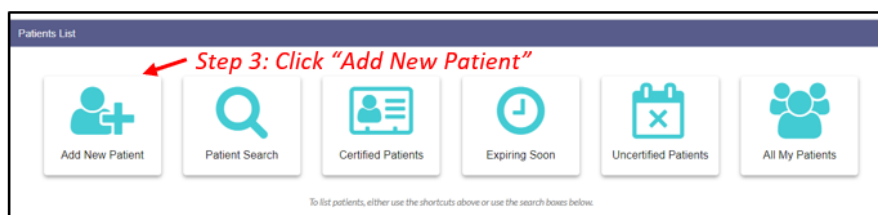
Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the “Patient Management” menu option at the top of the page and click on “My Patients.”



Step 3: Click “Add New Patient.”



Step 4: Select “No” if the patient does not have a Social Security Number (SSN).

Verify the Patient Using Social Security Number

Does this Patient have a Social Security Number?

☐ Yes
 ☒ No
 Step 4: Select “No” if the patient does not have an SSN

GO BACK

SUBMIT

Step 5: Select “No” if the patient does not have a Florida Driver's License.

First Name: []

Verify the Patient Using DL / State ID #

Does this Patient have a Florida Driver's License or Florida State ID?

☐ Yes ☒ No ← **Step 5: Select “No” if the patient does not have an FL License**

GO BACK **SUBMIT**

Step 6: Click “Supply Manually.”

Cannot Import this Identity

You must supply this person's information manually. ← **Step 6: Click “SUPPLY MANUALLY”**

GO BACK **SUPPLY MANUALLY**

Email Address: []

Step 7*: Enter the patient’s information.

**Be accurate while entering the patient’s information. A misspelled name, incorrect DOB, SSN, or address will delay the patient’s ability to obtain products, an OMMU ID Card, or possibly cause an issue should they encounter law enforcement while in legal possession of their products.*

Patient Information

112-112

Click here to download a copy of the Medical Marijuana Consent Form that is required by the Florida Board of Medicine for each of your patients.

MD Card #:

Last Name: []

First Name: []

Middle Initial: []

Primary Phone: []

Email Address: []

Date Of Birth: []

Patient Number: []

Does this patient have a Social Security Number? Yes ☒ No ☐

SSN [] ← ***Supply SSN if the patient is a US Citizen. Supply Passport # if the patient is not a US Citizen**

Patient Weight: []

Weight Type: lbs []

Gender: Male []

Address1: []

Address2: []

City: []

County: Alachua []

ZIP code: []

Is this person a permanent resident of the state of Florida? Yes ☒ No ☐ ← ****Must select if the patient is a seasonal or permanent resident of Florida (see step 7b below for seasonal resident)**

Add Caregiver Add After Saving

Patient is authorized to have more than one Caregiver per 381.966, F.S. ☐

BACK TO PATIENT LIST **SAVE** ← **Step 8: Click “SAVE”**

Step 7b (Seasonal Residents only):

Is this person a permanent resident of the state of Florida?: Yes ☐ No ☒ *Select "No" if patient is not a Florida resident*

Is this person a seasonal resident of the state of Florida? (Per Section 381.986, Florida Statutes, the term "seasonal resident" means any person who temporarily resides in this state for a period of at least 31 consecutive days in each calendar year, maintains a temporary residence in this state, returns to the state or jurisdiction of his or her residence at least one time during each calendar year, and is registered to vote or pays income tax in another state or jurisdiction.) Yes ☒ No ☐ *Select "Yes" if patient is a seasonal resident*

What is the patient's permanent state of residence?: *Select location of the patient's permanent residence*

Add Caregiver

Step 8: Click "Save."

Step 9: Click "Confirm" to save your entry.

Confirm Save Patient

You are about to create patient Any, Patient DOB - 01/01/1911. Check the information you supplied before continuing.

Step 9: Click "CONFIRM".

Step 10: Ensure the confirmation message indicates the patient was saved successfully.

HOME PATIENT MANAGEMENT (+) YOUR PROFILE

■ The Patient was saved successfully *Step 10: Confirm Save*

Patient Information P5RR0576

For instructions on creating a caregiver for the patient, see our [Creating a New Caregiver Profile](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Create New Patient with No Social Security Number but has a FL Driver's License/ID

Before creating a new patient profile in the Medical Marijuana Use Registry, you must ensure the patient does not already have a patient profile. If you search for a patient in the Medical Marijuana Use Registry and no existing patient profile was found, you will need to add the patient to the Medical Marijuana Use Registry and certify the patient in compliance with 381.986 (4), Florida Statutes.

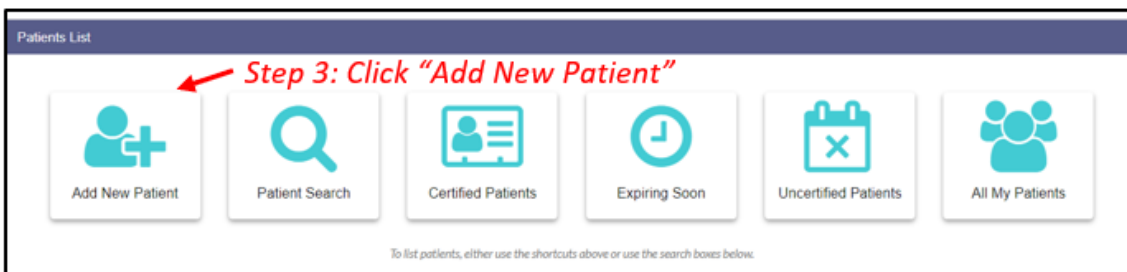
Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the "Patient Management" menu option at the top of the page and click on "My Patients."



Step 3: Click "Add New Patient."



Step 4: Select “No” if the patient does not have a Social Security Number (SSN).

Verify the Patient Using Social Security Number

Does this Patient have a Social Security Number?

☐ Yes ☒ No *Step 4: Select “No”*

GO BACK SUBMIT

Step 5a: Select “Yes” if the patient has a Florida Driver's License or Florida State Identification (ID) Card.

First Name:

Verify the Patient Using DL / State ID #

Does this Patient have a Florida Driver's License or Florida State ID?

☒ Yes ☐ No *Step 5a: Select “Yes”*

GO BACK SUBMIT

Step 5b: Enter the patient’s Florida Driver's License number (FL DL #) or Florida State Identification Card number (FL State ID #).

First Name:

Verify the Patient Using DL / State ID #

FL DL # / FL State ID #

Step 5b: Enter FL DL# Or FL State ID #

GO BACK SUBMIT

Step 6: Enter the patient’s date of birth (DOB).

First Name:

Enter the Patient DOB

Date of Birth

Step 6: Enter DOB

GO BACK SUBMIT

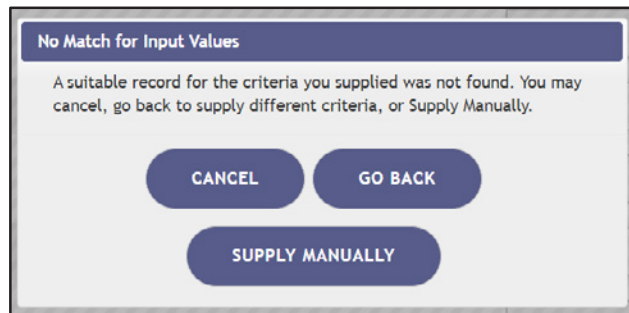
Notification appears requesting to verify that the information returned matches the person you want to enter into the Medical Marijuana Use Registry.

Verify Your Match

Please review the photo and demographic information obtained for this person. You must verify that this information matches the person that you wish to create.

I UNDERSTAND

If the information does not return a match from Highway Safety and Motor Vehicles, you will receive the following alert:



No Match for Input Values

A suitable record for the criteria you supplied was not found. You may cancel, go back to supply different criteria, or Supply Manually.

CANCEL GO BACK

SUPPLY MANUALLY

You can click “Go Back” to check the information supplied and try again or click “Supply Manually” to manually enter the patient’s information.

Step 7: Enter patient’s telephone number and email address, if available. Patient photo is displayed for verification of identity. **Patient’s Non-US Passport Number and weight are required.**

Step 8: Click “Save.”



Verify photo displayed is the patient you are entering

Step 7: Enter patient’s telephone number and email address if available

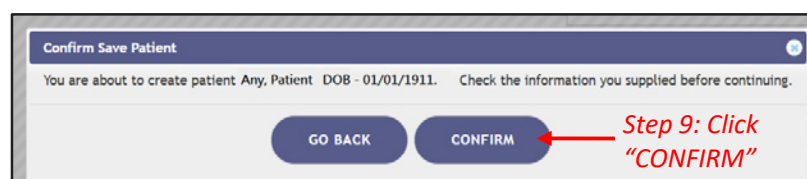
Enter patient’s Non-US Passport Number

*Must enter the patient’s weight in lbs or kg

Step 8: Click “SAVE”

Form fields include: Last Name, First Name, Middle Initial, Primary Phone, Email Address, Date of Birth, Patient Number, Social Security Number, Non-US Passport Number, Florida DL or State ID #, Patient Weight, Weight Type, Gender, Address, City, Country, ZIP code, and a checkbox for permanent resident status.

Step 9: Confirm the patient information has been entered correctly. Click “Confirm” to save the patient.



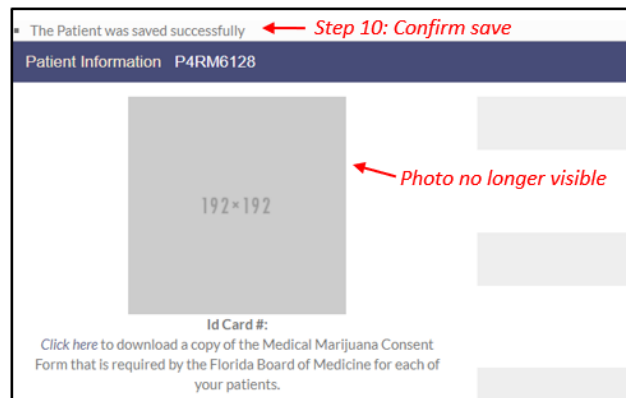
Confirm Save Patient

You are about to create patient Any, Patient DOB - 01/01/1911. Check the information you supplied before continuing.

GO BACK CONFIRM

Step 9: Click “CONFIRM”

Step 10: Ensure the confirmation message indicates the patient was successfully added. Photo is no longer visible until card application is approved.



For instructions on creating a caregiver for the patient, see our [Creating a New Caregiver Profile](https://knowthefactsmmj.com/registry/#instructional-guides) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Create New Patient – Seasonal Residents

Before creating a new patient profile in the Medical Marijuana Use Registry, you must ensure the patient does not already have a patient profile. If you search for a patient in the Medical Marijuana Use Registry and no existing patient profile was found, you will need to add the patient to the Medical Marijuana Use Registry and certify the patient is in compliance with 381.986 (4), Florida Statutes.

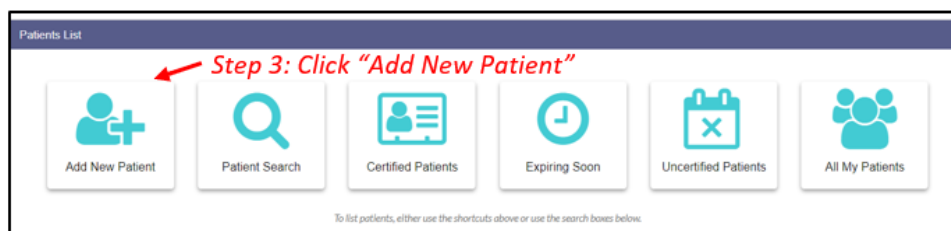
Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the “Patient Management” menu option at the top of the page and click on “My Patients.”



Step 3: Click “Create New Patient.”



Step 4a: Select “Yes” if the patient has a Social Security Number (SSN).

Step 4b: Enter the patient's SSN. Do **not** include dashes or spaces.

First Name: [text box]

Verify the Patient Using Social Security Number

SSN [text box]

Step 4b: Enter SSN → [text box]

GO BACK SUBMIT

Step 5: Select “No” if the patient does not have a Florida Driver's License.

First Name: [text box]

Verify the Patient Using DL / State ID #

Does this Patient have a Florida Driver's License or Florida State ID?

☐ Yes ☒ No ← *Step 5: Select “No”*

GO BACK SUBMIT

Step 6: Enter the patient's date of birth (DOB).

First Name: [text box]

Enter the Patient DOB

Date of Birth [text box]

Step 6: Enter DOB → [text box]

GO BACK SUBMIT

Step 7: Click “Supply Manually” to manually enter the patient's information.

No Match for Input Values

A suitable record for the criteria you supplied was not found. You may cancel, go back to supply different criteria, or Supply Manually.

CANCEL GO BACK

SUPPLY MANUALLY → *Step 7: Click “SUPPLY MANUALLY”*

Step 8*: Enter all of the patient's information.

**Be accurate while entering the patient's information. A misspelled name, incorrect DOB, SSN, email or address will delay the patient's ability to obtain products, an OMMU ID Card, or possibly cause an issue should they encounter law enforcement while in legal possession of their products.*

Step 9: Click “Save.”

Step 8: Fill in all patient information accurately

Step 9: Click “SAVE”

***Supply SSN if the patient is a US Citizen. Supply Passport # if the patient is not a US Citizen**

Select “No”

Select “Yes”

Select the location of the patient’s permanent residence

The form contains the following fields: Last Name, First Name, Middle Initial, Primary Phone, Email Address, Date of Birth, Patient Number, Over this patient have a Social Security Number (Yes/No), SSN, Patient Weight, Weight Type, Gender, Address 1, Address 2, City, County (dropdown), ZIP code, Is this person a permanent resident of the state of Florida? (Yes/No), What is the patient's permanent state of residence? (dropdown), Add Caregiver, Add After Saving, and Patient is authorized to have more than one Caregiver per 201955.FLS. At the bottom are buttons for BACK TO PATIENT LIST and SAVE.

Step 10: Confirm that the patient’s information has been entered correctly.

Confirm Save Patient

You are about to create patient Any, Patient DOB - 01/01/1911. Check the information you supplied before continuing.

Step 10: Click “CONFIRM”

The dialog box has two buttons: GO BACK and CONFIRM.

Step 11: Ensure the confirmation message indicates the patient was saved successfully.

Step 11: Confirm Save

The Patient was saved successfully

Patient Information P5RR0576

The screenshot shows a navigation bar with HOME, PATIENT MANAGEMENT (+), and YOUR PROFILE. Below the success message is a blue bar with the text Patient Information P5RR0576.

For instructions on creating a caregiver for the patient, see our [Creating a New Caregiver Profile guide](https://knowthefactsmmj.com/registry/#instructional-guides) on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Create a New Caregiver

Caregivers can be added to the Medical Marijuana Use Registry to a patient's profile, even if that caregiver is already an existing patient in the Registry. On the occasion that your patient and their caregiver share a single email address, the email address should **only** be added to the caregiver's profile.

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

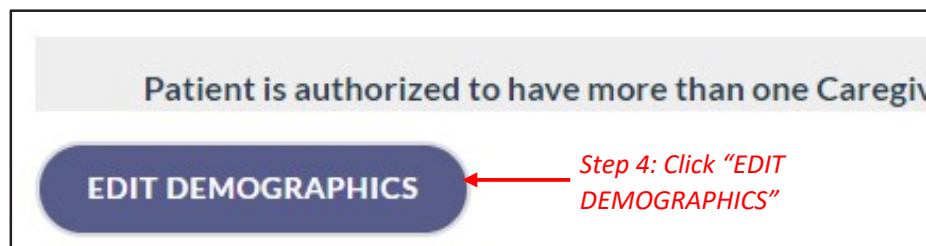
If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the "Patient Management" menu option at the top of the page and click on "My Patients."

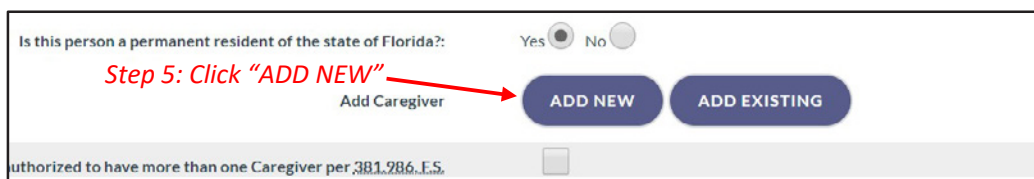


Step 3: Select the patient who will have the caregiver.

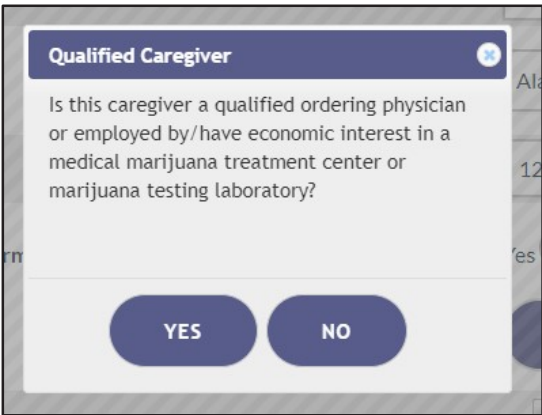
Step 4: Click "Edit Demographics."



Step 5: Click "Add New."



Step 6: Respond “Yes” or “No” to whether the caregiver is a qualified ordering physician or employed by/has economic interest in a medical marijuana treatment center or marijuana testing laboratory.



A screenshot of a web form titled "Qualified Caregiver" with a close button (X) in the top right corner. The form contains the question: "Is this caregiver a qualified ordering physician or employed by/have economic interest in a medical marijuana treatment center or marijuana testing laboratory?". At the bottom of the form are two buttons: "YES" and "NO".

Step 7a: Select “Yes” if the caregiver has a Social Security Number (SSN).



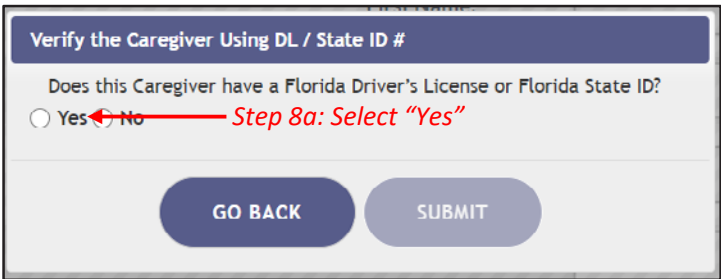
A screenshot of a web form titled "Verify the Caregiver Using Social Security Number". The form contains the question: "Does this Caregiver have a Social Security Number?". Below the question are two radio buttons: "Yes" and "No". A red arrow points from the text "Step 7a: Select 'Yes'" to the "Yes" radio button. At the bottom of the form are two buttons: "GO BACK" and "SUBMIT".

Step 7b: Enter the caregiver’s SSN. Do **not** include dashes or spaces.



A screenshot of a web form titled "Verify the Caregiver Using Social Security Number". The form contains a label "SSN" and an empty text input field. A red arrow points from the text "Step 7b: Enter SSN" to the input field. At the bottom of the form are two buttons: "GO BACK" and "SUBMIT".

Step 8a: Select if the caregiver has a Florida Driver's License or Florida State Identification (ID) Card. *(If the caregiver does not have Florida Driver’s License or Florida State ID Number, see our [Create New Seasonal Caregiver guide](https://knowthefactsmmj.com/registry/#instructional-guides) on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>)).*



A screenshot of a web form titled "Verify the Caregiver Using DL / State ID #". The form contains the question: "Does this Caregiver have a Florida Driver's License or Florida State ID?". Below the question are two radio buttons: "Yes" and "No". A red arrow points from the text "Step 8a: Select 'Yes'" to the "Yes" radio button. At the bottom of the form are two buttons: "GO BACK" and "SUBMIT".

Step 8b: Enter the caregiver’s Florida Driver's License number (FL DL #) or Florida State Identification (ID) Card number (FL State ID #).

The screenshot shows a form titled "Verify the Caregiver Using DL / State ID #". It contains a label "FL DL # / FL State ID #" above a text input field. A red arrow points to the input field with the text "Step 8b: Enter FL DL # Or FL State ID #". Below the input field are two buttons: "GO BACK" and "SUBMIT".

Step 9: Enter the caregiver’s date of birth (DOB).

The screenshot shows a form titled "Enter the Caregiver DOB". It contains a label "Date of Birth" above a text input field. A red arrow points to the input field with the text "Step 9: Enter DOB". Below the input field are two buttons: "GO BACK" and "SUBMIT".

Notification appears requesting to verify that the information returned matches the person you want to enter in the Medical Marijuana Use Registry.

The screenshot shows a notification box titled "Verify Your Match". The text inside reads: "Please review the photo and demographic information obtained for this person. You must verify that this information matches the person that you wish to create." Below the text is a button labeled "I UNDERSTAND".

If the information does not return a match from the Florida Department of Highway Safety and Motor Vehicles (FLHSMV), you will receive the following alert:

The screenshot shows an alert box titled "No Match for Input Values". The text inside reads: "A suitable record for the criteria you supplied was not found. You may cancel, go back to supply different criteria, or Supply Manually." Below the text are three buttons: "CANCEL", "GO BACK", and "SUPPLY MANUALLY".

You can click “Go Back” to check the information supplied and try again or click “Supply Manually” to manually enter the caregiver’s information.

Step 10: Enter the caregiver’s telephone number and email address, if available.

Step 11: Click “Save.”

The screenshot shows a 'New Caregiver' form with the following fields and values:

- Last Name: Any
- First Name: Caregiver
- Middle Initial:
- Primary Phone:
- Email Address:
- Date Of Birth: 01/01/1911
- Gender: Male
- Does this patient have a Social Security Number: Yes (selected)
- SSN: 000-00-0000
- Florida DL or State ID #: A00000000000
- Address 1: 123 ANY STREET
- Address 2:
- City: ANY TOWN
- State: Florida
- County: ALACHUA
- Zip code: 33333
- Is this person a permanent resident of the state of Florida?: Yes (selected)
- Caregiver is authorized to represent more than one Patient per 381.986, F.S.: ☐

Red annotations:

- Step 10:** Enter caregiver's telephone number and email address if available (bracketed next to Primary Phone and Email Address fields).
- Step 11:** Click "SAVE" (arrow pointing to the SAVE button).

Step 12: Confirm the caregiver's information has been entered correctly.

The screenshot shows a confirmation screen with the following text:

You are about to edit caregiver Any Caregiver - DOB 1/1/1911. Check the information you supplied before continuing. This caregiver is associated with a patient. Any changes made to this patient will also be made to the patient record.

Buttons: GO BACK, CONFIRM

Red annotation: **Step 12:** Click "CONFIRM" (arrow pointing to the CONFIRM button).

Step 13: Ensure the confirmation message indicates the caregiver was successfully added.

The screenshot shows a patient management page with the following text:

HOME PATIENT MANAGEMENT (+) YOUR PROFILE CHANGE P

New caregiver added successfully

Patient Information P8RM2809

Red annotation: **Step 13:** Confirm Save (arrow pointing to the 'New caregiver added successfully' message).

Important notes: If the caregiver is an existing patient, the caregiver profile and the caregiver's patient profile will be automatically linked. This means that when the caregiver logs into the Medical Marijuana Use Registry he/she will need to take the mandated Caregiver Quiz. The caregiver will have access to their patient profile/application, their caregiver profile/application, and the profile/application for whom they are a caregiver.

For additional information, visit
KnowTheFactsMMJ.com

Understanding the Registry

Create a New Caregiver – Seasonal Residents

Caregivers can be added to the Medical Marijuana Use Registry to a patient's profile, even if that caregiver is already an existing patient in the Registry. On the occasion that your patient and their caregiver share a single email address, the email address should **only** be added to the caregiver's profile.

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

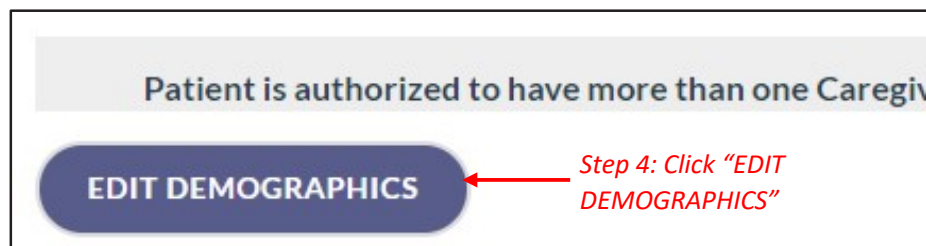
If you do not remember your password, you may reset it yourself by selecting [Forgot Password](#) on the Login page. For step-by-step instructions to reset your password, see our [Resetting My Password](#) guide on our Know the Facts MMJ page (<https://knowthefactsmmj.com/registry/#instructional-guides>).

Step 2: Navigate to the "Patient Management" menu option at the top of the page and click on "My Patients."

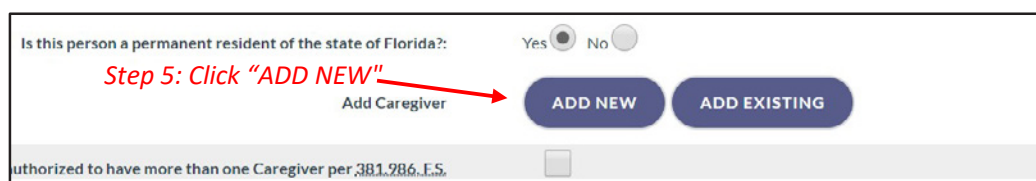


Step 3: Select the patient who will have the caregiver.

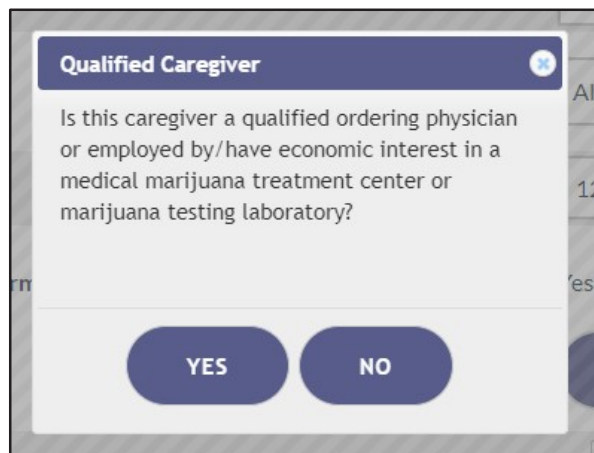
Step 4: Click "Edit Demographics."



Step 5: Next to "Add Caregiver," click "Add New."

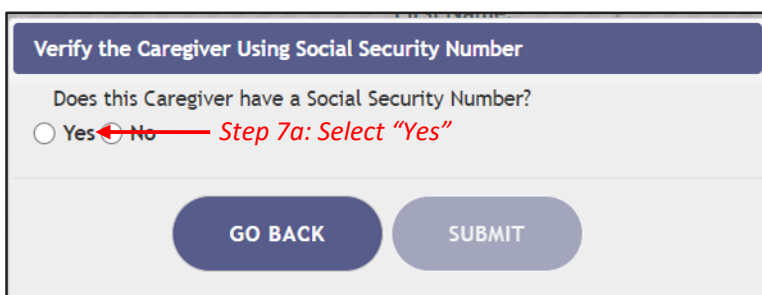


Step 6: Respond “Yes” or “No” to whether the caregiver is a qualified ordering physician or employed by/has economic interest in a medical marijuana treatment center or marijuana testing laboratory.



A dialog box titled "Qualified Caregiver" with a close button in the top right corner. The text inside asks: "Is this caregiver a qualified ordering physician or employed by/have economic interest in a medical marijuana treatment center or marijuana testing laboratory?". At the bottom, there are two buttons: "YES" and "NO".

Step 7a: Select “Yes” if the caregiver has a Social Security Number (SSN).



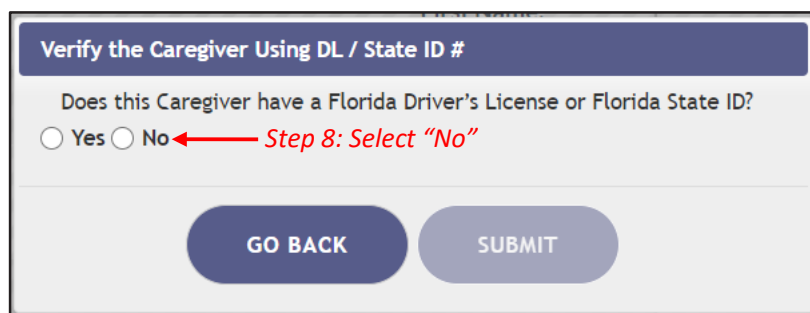
A form titled "Verify the Caregiver Using Social Security Number". It contains the question "Does this Caregiver have a Social Security Number?". Below the question are two radio buttons: "Yes" and "No". A red arrow points from the text "Step 7a: Select 'Yes'" to the "Yes" radio button. At the bottom, there are two buttons: "GO BACK" and "SUBMIT".

Step 7b: Enter the caregiver’s SSN. Do **not** include dashes or spaces.



A form titled "Verify the Caregiver Using Social Security Number". It contains the label "SSN" and a text input field. A red arrow points from the text "Step 7b: Enter SSN" to the input field. At the bottom, there are two buttons: "GO BACK" and "SUBMIT".

Step 8: Select “No” if the caregiver does not have a Florida Driver's License or Florida State Identification (ID) Card.

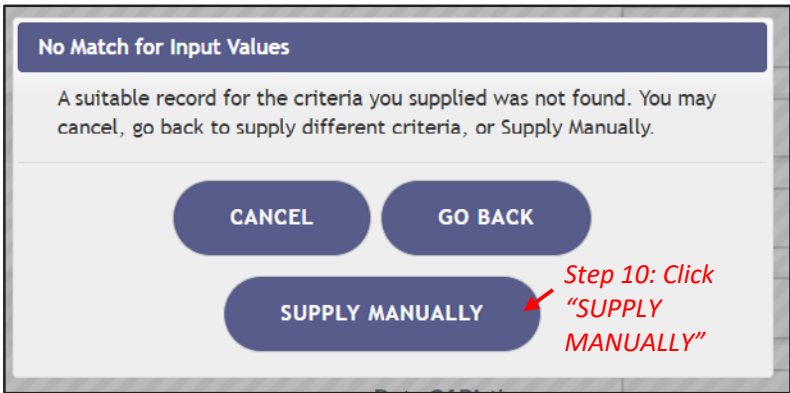


A form titled "Verify the Caregiver Using DL / State ID #". It contains the question "Does this Caregiver have a Florida Driver's License or Florida State ID?". Below the question are two radio buttons: "Yes" and "No". A red arrow points from the text "Step 8: Select 'No'" to the "No" radio button. At the bottom, there are two buttons: "GO BACK" and "SUBMIT".

Step 9: Enter the caregiver's date of birth (DOB).



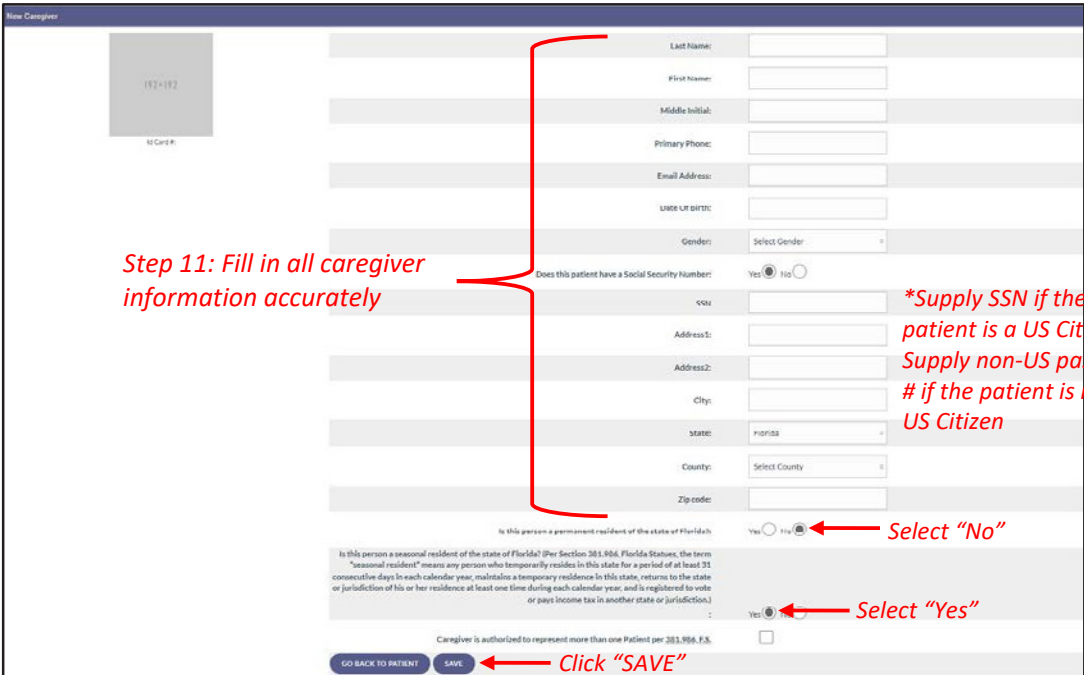
Step 10: Click "Supply Manually" to manually enter the patient's information.



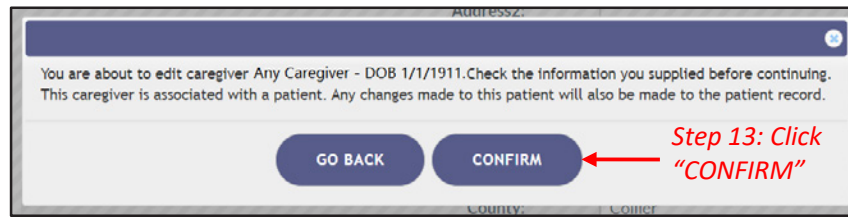
Step 11*: Enter all of the caregiver's information.

**Be accurate while entering the caregiver's information. A misspelled name, incorrect DOB, SSN, email, or address will delay the caregiver's ability to obtain products, an OMMU ID Card, or possibly cause an issue should they encounter law enforcement while in legal possession of products.*

Step 12: Click "Save."

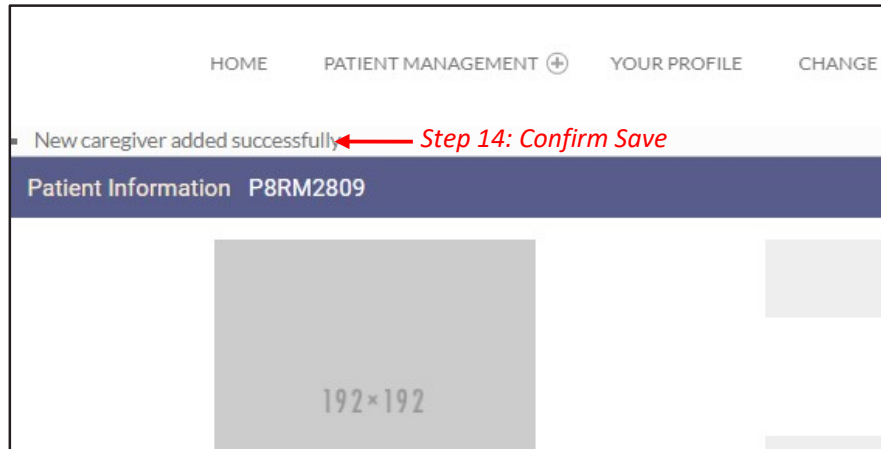


Step 13: Confirm the caregiver's information has been entered correctly.



A screenshot of a web form for editing caregiver information. At the top, there is a blue header bar with the text "Address:". Below this, a message states: "You are about to edit caregiver Any Caregiver - DOB 1/1/1911. Check the information you supplied before continuing. This caregiver is associated with a patient. Any changes made to this patient will also be made to the patient record." At the bottom of the form, there are two buttons: "GO BACK" and "CONFIRM". A red arrow points to the "CONFIRM" button with the text "Step 13: Click 'CONFIRM'".

Step 14: Ensure the confirmation message indicates the caregiver was successfully added.



A screenshot of a web application interface. At the top, there is a navigation bar with links: "HOME", "PATIENT MANAGEMENT (+)", "YOUR PROFILE", and "CHANGE P". Below the navigation bar, a message box displays "New caregiver added successfully" with a red arrow pointing to it and the text "Step 14: Confirm Save". Below the message box, there is a section titled "Patient Information P8RM2809". The main content area below this title is mostly blank, with a large gray rectangular placeholder in the center containing the text "192x192".

Important note: If the caregiver is an existing patient, the caregiver profile and the caregiver's patient profile will be automatically linked. This means that when the caregiver logs into the Medical Marijuana Use Registry, he/she will need to take the mandated Caregiver Quiz. The caregiver will have access to their patient profile/application, their caregiver profile/application, and the profile/application for whom they are a caregiver.

For additional information, visit
KnowTheFactsMMJ.com

Office of Medical Marijuana Use

Florida's Official Source for Responsible Use

**Know the Facts:
Pregnancy &
Breastfeeding**

Effects of Medical Marijuana on Pregnant and Breastfeeding Women

Marijuana use in any form during pregnancy and breastfeeding may have negative effects on a child's developing brain.¹ Tetrahydrocannabinol (THC), the compound found in all forms of marijuana mostly responsible for its psychoactive effects, has been shown to cross the placenta and enter the brain of the developing fetus during pregnancy.² The American Academy of Pediatrics recommends that women who are pregnant or breastfeeding avoid marijuana use.² Pursuant to section 381.986(4)(a)4., Florida Statutes, a physician may not issue a physician certification, except for low-THC cannabis, to a patient who is pregnant.

Speak to your qualified physician if you are or are planning to become pregnant.

How could marijuana use affect my baby?

- Research shows that using marijuana while you are pregnant can cause health and developmental problems in newborns including low birth weight.¹ Marijuana use during pregnancy or while breastfeeding may also affect your baby's brain development and result in hyperactivity, poor cognitive function, and other long-term consequences.³

If I use marijuana, can it pass into my breastmilk?

- Yes. You may pass THC and other chemicals from marijuana to your baby through breastmilk. THC is stored in fat and is slowly released over time, meaning your baby could still be exposed even after you stop using marijuana.¹

Can secondhand marijuana smoke be harmful to my baby?

- Passive or secondhand smoke or aerosol can be as much a concern with marijuana as it is with tobacco. Studies show that people can be exposed to marijuana by inhaling it when the drug is smoked or vaporized near them. This means that if a pregnant or breastfeeding woman is exposed to marijuana smoke or aerosol, the THC can transfer to the mother's blood and the fetus or to the mother's breastmilk. Additionally, if marijuana is being smoked or vaporized around a baby or child, the THC can transfer directly into his or her blood, which may cause nasal congestion and an increased risk of cardiovascular disease.

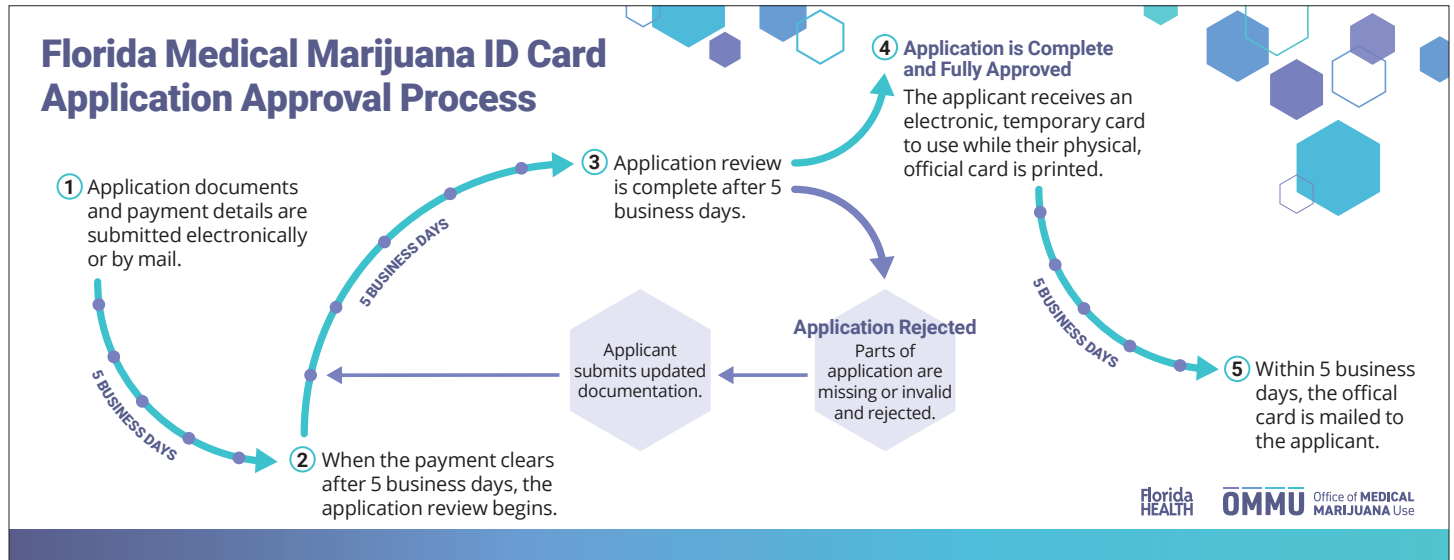
If you are pregnant or are planning to become pregnant, you should discontinue marijuana use. If you are a qualified medical marijuana patient, speak to your physician about alternative treatment options, including low-THC cannabis.

For more information, visit KnowTheFactsMMJ.com.

SOURCE: 1. Centers for Disease Control & Prevention, 2. American Academy of Pediatrics, 3. U.S. Department of Health & Human Services, U.S. Surgeon General's Advisory: Marijuana Use and the Developing Brain

Jan 2021

APPENDIX E – ID CARD PROCESSING TIMELINE



APPENDIX F – OMMU BROCHURE

As Florida's *Official Source for Responsible Use*, the Office of Medical Marijuana Use (OMMU) is dedicated to offering the most current and accurate information surrounding medical marijuana in Florida.

The OMMU works to provide qualifying patients and their caregivers the information and resources they need to access Florida's medical marijuana program.

The OMMU also writes and implements the Department of Health's rules for medical marijuana, oversees the statewide Medical Marijuana Use Registry, and licenses Medical Marijuana Treatment Centers that cultivate, process and dispense medical marijuana to qualified patients.



The Office of Medical Marijuana Use *Florida's Official Source for Responsible Use*

**Medical marijuana is available in
Florida for qualifying patients.**

Find a qualified physician in your area who can properly diagnose and order low-THC cannabis and medical marijuana for you or a loved one.

KnowTheFactsMMJ.com

Contact the OMMU

800-808-9580 or 850-245-4657
MedicalMarijuanaUse@FLHealth.gov

Mailing Address:

4052 Bald Cypress Way, Bin M-01
Tallahassee, FL 32399

**Mailing Address for
ID Card Applications:**
P.O. Box 31313
Tampa, FL 33631



FLORIDA'S MEDICAL MARIJUANA PROGRAM

OMMU
Office of MEDICAL
MARIJUANA Use

**Florida
HEALTH**

QUALIFYING MEDICAL CONDITIONS:

- Cancer
- Epilepsy
- Glaucoma
- Crohn's Disease
- HIV/AIDS
- Parkinson's Disease
- Multiple Sclerosis (MS)
- Amyotrophic lateral sclerosis (ALS)
- Post-traumatic stress disorder (PTSD)
- Medical conditions of the same kind or class or comparable to the ones listed above
- Chronic nonmalignant pain that is caused by or that originates from a qualifying medical condition and persists beyond the usual course of that qualifying medical condition
- A terminal condition diagnosed by a physician other than the qualified physician issuing the physician certification



STEPS TO TREATMENT:

- 1** Patients must first be diagnosed with a qualifying medical condition by a qualified physician.
- 2** Patients and their caregivers will be entered into the Medical Marijuana Use Registry by their qualified physician.
- 3** Patients and their caregivers will then apply for their Medical Marijuana Use Registry identification card.
- 4** Once the identification card application has been approved, patients can fill their orders at a licensed Medical Marijuana Treatment Center.

CAREGIVERS:

A caregiver is a person who agrees to assist with a qualified patient's medical use of marijuana, has a Caregiver Identification Card, and meets the requirements of Florida law.

FIND A QUALIFIED PHYSICIAN:

Physicians must be licensed as a Doctor of Medicine (MD) or Doctor of Osteopathic Medicine (DO) and take a required 2-hour course and examination to be qualified to order low-THC cannabis and medical marijuana for qualifying patients.

It is the responsibility of a qualified physician to follow Florida law, diagnose patients with a qualifying condition, and determine if medical marijuana is an appropriate treatment.

Qualified physicians can be searched online by location and specialty by visiting:

tinyurl.com/MQAsearch



MEDICAL MARIJUANA TREATMENT CENTERS:

Qualified patients and their caregivers can only purchase low-THC cannabis and medical marijuana products from licensed Medical Marijuana Treatment Centers (MMTCs).

MMTCs are the only businesses in Florida authorized to cultivate, process, and dispense medical marijuana and low-THC cannabis to qualified patients and their caregivers.

Visit our website to find a list of the approved MMTC dispensing locations to find one near you.

KnowTheFactsMMJ.com/MMTC/#Search

APPENDIX G — OMMU RACK CARDS

Steps for Medical Marijuana Treatment in Florida

STEP 1: **Visit a Qualified Physician**

To be eligible for low-THC cannabis or medical marijuana, patients must first be diagnosed with a qualifying medical condition by a qualified physician.

Qualifying Medical Conditions:

- Cancer
- Epilepsy
- Glaucoma
- HIV/AIDS
- Post-traumatic stress disorder (PTSD)
- Amyotrophic lateral sclerosis (ALS)
- Crohn's Disease
- Parkinson's Disease
- Multiple Sclerosis (MS)
- Medical conditions of the same kind or class or comparable to the others listed
- A terminal condition diagnosed by a physician other than the qualified physician issuing the physician certification
- Chronic nonmalignant pain that is caused by or that originates from a qualifying medical condition and persists beyond the usual course of that qualifying medical condition

Physicians must be licensed as a Doctor of Medicine (MD) or Doctor of Osteopathic Medicine (DO) and take a required 2-hour course and examination provided by the Florida Medical Association (FMA) and Florida Osteopathic Medical Association (FOMA) to be qualified to order low-THC cannabis and medical marijuana for qualifying patients.

It is the responsibility of the qualified physician to follow Florida law, diagnose patients with a qualifying medical condition, and determine if medical marijuana is an appropriate treatment.

Patients can search online to locate a qualified physician by location and specialty by visiting: tinyurl.com/MQAsearch

Additional Requirements of Qualified Physicians

Some additional requirements include, but are not limited to the following:

- Qualified physicians must conduct a physical examination while physically present in the same room as the patient and a full assessment of the patient's medical history.
- Qualified physicians must determine and document that the medical use of marijuana would likely outweigh the potential health risks for the patient
- Each time the qualified physician issues a physician certification, the physician must have the patient complete the approved consent form.
- If a patient is younger than 18 years of age, a second physician must agree with the patient's medical use of marijuana, and such determination must be documented in the patient's medical record.
- A patient under 18 years of age may only receive a recommendation for medical marijuana in a form for smoking if they are diagnosed with a terminal condition and the qualified physician determines that smoking is the most effective route of administration. A second physician who is a board-certified pediatrician must agree with the determination.
- Qualified physicians must determine whether the patient is pregnant and may only order low-THC cannabis for a patient who is pregnant.

For more information, contact the Office of Medical Marijuana Use:

Call: 800-808-9580 or 850-245-4657

Email: MedicalMarijuanaUse@FLHealth.gov

Use the QR code and visit: [KnowTheFactsMMJ.com](https://www.floridamedicalmarijuana.com)



Steps for Medical Marijuana Treatment in Florida

2 STEP 2: Be Entered into the MMUR

After a patient visits a qualified physician and is diagnosed with a qualifying medical condition, the qualified physician will enter the patient and their caregiver, if applicable, into the Medical Marijuana Use Registry (MMUR).

Patients should ensure that they provide their qualified physician with their current and accurate information, including an email address, so that they can access the MMUR and receive important updates.

Once the patient has been entered into the MMUR, they will receive their unique Patient ID Number from the qualified physician. Patients will need their Patient ID Number to apply for their Medical Marijuana Use Registry identification card.

Upon being entered into the MMUR, patients and caregivers will receive two emails from the Office of Medical Marijuana Use that contain their username and a temporary password so that they may log into the MMUR.

Patients and caregivers can log into the MMUR at: **MMURRegistry.FLHealth.gov**

For help logging into the MMUR, visit **KnowTheFactsMMJ.com/Registry**

If any information on the patient's or caregiver's MMUR profile is incorrect, they will need to contact their qualified physician to have it corrected.

About the MMUR

The Medical Marijuana Use Registry (MMUR) is a secure, online database for the registration of qualified physicians, and qualified patients and their caregivers.

The MMUR is the database in which qualified physicians will enter the qualified patient's recommended orders for medical marijuana and low-THC cannabis. Patients are able to view their orders by logging into the MMUR and accessing the "Your Profile" page.

Law Enforcement and Medical Marijuana Treatment Center employees may also access a patient or caregiver's profile in the MMUR for necessary purposes.

All personal identifying information in the MMUR is confidential pursuant to section 381.987, Florida Statutes.

For more information, contact the Office of Medical Marijuana Use:

Call: 800-808-9580 or 850-245-4657

Email: MedicalMarijuanaUse@FLHealth.gov

Use the QR code and visit: **KnowTheFactsMMJ.com**



Steps for Medical Marijuana Treatment in Florida



STEP 3: Apply for a MMUR ID Card

Patients and their caregivers are required to have an active Medical Marijuana Use Registry identification card to purchase and be in possession of medical marijuana and low-THC cannabis.

How to apply:

There are two ways that patients and caregivers may apply for their ID card:

1. ONLINE

Applications can be submitted online by visiting the "Your Card" page in the Medical Marijuana Use Registry at: [MMURegistry.FLHealth.gov](https://mmuregistry.flhealth.gov)

Applicants should use their email address and the temporary password that was emailed to them to log into the MMUR.

2. BY MAIL

Applicants may also submit a paper application via regular mail.

Paper applications can be found on the OMMU's website at: knowthefactsmmj.com/patients/cards

Florida law requires specific information and documentation to be submitted with a Medical Marijuana Use Registry identification card application.

View the Application Requirements to ensure that the appropriate documentation is provided. If any part of an application is rejected for missing or invalid documentation, the processing time will be delayed.

Please note that the address provided on the application is the address where the card will be mailed. Applicants are permitted to provide a P.O. Box on their application, so long as their required Proof of Residency documentation includes the P.O. Box address.

Application Requirements:

PHOTO

- If applying online, the applicant's state ID or driver's license photo will automatically be added to their application if there is a match to their information in Division of Highway Safety and Motor Vehicle's State ID system.

- For all other applications, applicants must submit a full-face, passport-style, color photograph taken in front of a plain white background within the last 90 days, that is 2x2 inches in size.

PROOF OF RESIDENCY

- Adult applicants must submit a copy of a valid Florida driver's license or Florida identification card to prove Florida residency.

- Seasonal residents that do not possess a valid Florida driver's license or Florida identification card must submit a copy of two of the following documents:

- A deed, mortgage, monthly mortgage statement, mortgage payment booklet or residential rental or lease agreement.
- A utility hookup or work order dated within 60 days before registration in the medical use registry.
- A utility bill, not more than 2 months old.
- One proof of residential address from the seasonal resident's parent, step-parent, legal guardian or other person with whom the seasonal resident resides and a statement from the person with whom the seasonal resident resides stating that the seasonal resident does reside with them.
- Mail from a financial institution, including checking, savings, or investment account statements, not more than 2 months old.
- Mail from a federal, state, county, or municipal government agency, not more than 2 months old.

Medical Marijuana Use Registry identification cards must be renewed annually. The card's expiration date is printed on the front of the card.

Applicants may begin a renewal application 45 days prior to their card's expiration date.

Contact the Office of Medical Marijuana Use:

Call: 800-808-9580 or 850-245-4657

Email: MedicalMarijuanaUse@FLHealth.gov

Use the QR code and visit: KnowTheFactsMMJ.com



Steps for Medical Marijuana Treatment in Florida

4 STEP 4: Visit an MMTC

When a patient or caregiver's Medical Marijuana Use Registry identification card application is fully approved, they will receive an email notifying them of their approval. Patients and caregivers can use the approval email as a temporary card until they receive their physical ID card in the mail.

Once qualified patients have an approved Medical Marijuana Use Registry identification card and an active physician recommendation, they can fill their orders at a licensed Medical Marijuana Treatment Center (MMTC).

Licensed MMTCs are the only businesses in Florida authorized to cultivate, process, and dispense medical marijuana and low-THC cannabis to qualified patients and their caregivers.

Medical marijuana and low-THC cannabis may **only** be purchased from a licensed MMTC. Marijuana purchased anywhere other than a licensed MMTC is illegal.

Qualified patients are not authorized to cultivate their own medical marijuana.

Locate a MMTC

The Office of Medical Marijuana Use provides a current list of licensed MMTCs, their contact information, and approved dispensing locations on our website.

Visit [KnowTheFactsMMJ.com/MMTC/#Search](https://www.knowthefactsmmj.com/MMTC/#Search) to find an MMTC dispensing location near you.

Qualified patients and their caregivers are able to purchase medical marijuana and low-THC cannabis from any of the licensed MMTCs.

Medical marijuana and low-THC products are also able to be delivered directly to the qualified patient or their caregiver. Contact an MMTC to arrange a delivery.

Cost of Products

The original price of a medical marijuana product is determined by the MMTC but can and does vary. Much like other competitive retail products, the cost of medical marijuana is market-driven. The most effective way to find the best price is to shop around and compare prices. Product price and availability can be found on each MMTC's website.

Generally, insurance does not cover the cost of medical marijuana products due to marijuana remaining an illegal controlled substance under federal law.

Product Packaging

Medical marijuana and low-THC products are required to remain in their original packaging at all times.



For more information, contact the Office of Medical Marijuana Use:

Call: 800-808-9580 or 850-245-4657

Email: MedicalMarijuanaUse@FLHealth.gov

Use the QR code and visit: [KnowTheFactsMMJ.com](https://www.knowthefactsmmj.com)



APPENDIX H – COLLATERAL MARKETING MATERIAL

